Proposal for a
License Plate Recognition Parking Management System

National Cooperative Purchasing Alliance
RFP #12-16

Date Due: Tuesday, March 29th, 2016 at 2:00 PM CST
March 25, 2016

Matthew Mackel
Region 14 Education Service Center
1850 Highway 351
Abilene, Texas 79601
T: (832) 331-2985
mmackel@ncpa.us

Dear Mr. Mackel:

Thank you very much for the opportunity to work with the National Cooperative Purchasing Alliance (NCPA). Our NuPark solution was developed to help organizations improve the efficiencies of their parking operation while increasing parking utilization and customer service. The attached proposal details our automated, secure, LPR-capable, parking management solution, including all necessary hardware and software, along with extensive interfacing capabilities. NuPark provides one integrated system for all of our customers’ parking management needs. With uParkCity and uParkCampus, customers will be able to streamline their processes, realize additional revenue, and achieve greater customer satisfaction.

NuPark was founded with the understanding that every parking operation is unique. We believe our distinctive combination of technology and operational experience will provide NCPA’s members with a tool kit to solve not only your current parking challenges, but also those of the ever-changing future.

Our implementation and support process is designed to partner with NCPA’s members to help utilize our industry leading technology to create new and innovative solutions to the parking management challenges. As such, our no nonsense annual software subscription includes new releases, upgrades, patches, integrations, onsite implementation, training, hosting, and ongoing support.

We at NuPark understand the needs of Parking Management Operations and will deliver a product that is robust, economical, and scalable as your NCPA members’ needs evolve. In addition, we will provide them with a flexible pricing model that can be structured to meet their budgetary needs. Thank you for the opportunity to propose the NuPark solution for your NCPA membership and their parking operations. We look forward to a long and productive partnership with the National Cooperative Purchasing Alliance.

Sincerely,

Kevin Uhlenhaker
CEO & Co-Founder
(512)786-2886
kevin.uhlenhaker@nupark.com
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Request for Proposal (RFP) for License Plate Recognition Parking Management System

Solicitation Number: 12-16

Publication Date: Monday, February 15th, 2016

Notice to Respondent:

Submittal Deadline: Tuesday, March 29th, 2016 2:00 pm CST

Questions regarding this solicitation must be submitted to questions@ncpa.us no later than Tuesday, March 22nd, 2016. All questions and answers will be posted to http://www.ncpa.us/solicitations.

It is the intention of Region 14 Education Service Center (herein “Region 14 ESC”) to establish a Master Agreement for License Plate Recognition Parking Management System for use by Region 14 ESC and other public agencies supported under this contract. This Request for Proposal is issued on behalf of the National Cooperative Purchasing Alliance through a public agency clause, which provides that any county, city, special district, local government, school district, private K-12 school, higher education institution, state, other government agency, healthcare organization or nonprofit organization may purchase Products and Services through this contract. Respondents will be required to execute the NCPA Administration Agreement upon award.

This contract will allow agencies to purchase on an “as needed” basis from a competitively awarded contract. Respondents are requested to submit their total line of available products and services. While this solicitation specifically covers License Plate Recognition Parking Management System, respondents are encouraged to submit an offering on any or and all products and services available that they currently perform in their normal course of business.

Responses shall be received no later than the submittal deadline in the offices of Region 14 ESC at the address below:

Region 14 Education Service Center
1850 Highway 351
Abilene, Texas 79601

Immediately following the deadline, all responses will be publically opened and the respondents recorded. Any response received later than the specified deadline, whether delivered in person or mailed, will be disqualified. Faxed or electronically submitted responses cannot be accepted.

Responses must be sealed and plainly marked with the company name and the opening date and time. Two (2) bound and signed copies of the proposals and Two (2) electronic copies on CD, DVD, or flash drives (i.e. pin or jump drives) shall be provided.
Competitive Solicitation by
Region 14 Education Service Center
For
License Plate Recognition Parking Management System
On behalf of itself and other Government Agencies
And made available through the
National Cooperative Purchasing Alliance
RFP # 12-16
Introduction / Scope

♦ Region 14 ESC on behalf of itself and all states, local governments, school districts, and higher education institutions in the United States of America, and other government agencies and non-profit organizations (herein “Public Agency” or collectively “Public Agencies”) is soliciting proposals from qualified vendors to enter into a Master Agreement for a complete line of License Plate Recognition Parking Management System.

♦ Region 14 ESC, as the lead public agency, has partnered with NCPA to make the resultant contract available to all participating agencies in the United States. NCPA provides marketing and administrative support for the awarded vendor that promotes the successful vendor’s products and services to Public Agencies nationwide. The Vendor will execute the NCPA Administration Agreement (Tab 2) upon award. Vendor should thoroughly review all documents and note any exceptions to NCPA terms and conditions in their proposal.

♦ Awarded vendor(s) shall perform covered services under the terms of this agreement. Respondents shall provide pricing based on a discount from their standard pricing schedules for products and/or services offered. Electronic Catalog and/or price lists must accompany the proposal. Multiple percentage discount structure is also acceptable. Please specify where different percentage discounts apply. Additional pricing and/or discounts may be included.

♦ Each service proposed is to be priced separately with all ineligible items identified. Services may be awarded to multiple vendors. Respondents may elect to limit their proposals to a single service within any category, or multiple services within any and all categories.

♦ National Cooperative Purchasing Alliance (NCPA)
  ➢ The National Cooperative Purchasing Alliance (herein “NCPA”) assists public agencies to increase their efficiency and reduce their costs when procuring goods and services. This is accomplished by awarding competitively solicited contracts that are leveraged nationally by combining the volumes and purchasing power of entities nationwide. Our contracts are available for use by any entity that must comply with procurement laws and regulations.

♦ It is the intention of Region 14 ESC and NCPA to achieve the following objectives through this RFP.
  ➢ Provide a comprehensive competitively solicited Master Agreement offering Products and Services to Public Agencies;
  ➢ Achieve cost savings of Vendors and Public Agencies through a single competitive solicitation process that eliminates the need for multiple proposals;
  ➢ Combine the purchasing power of Public Agencies to achieve cost effective pricing;
  ➢ Reduce the administrative and overhead costs of Vendors and Public Agencies through state of the art purchasing procedures.
Instructions to Respondents

♦ Submission of Response
  ➢ Only sealed responses will be accepted. Faxed or electronically transmitted responses will not be accepted.
  ➢ Sealed responses may be submitted on any or all items, unless stated otherwise. Region 14 ESC reserves the right to reject or accept any response.
  ➢ Deviations to the terms, conditions and/or specifications shall be conspicuously noted in writing by the respondent and shall be included with the response.
  ➢ Withdrawal of response will not be allowed for a period of 120 days following the opening. Pricing will remain firm for 120 days from submittal.

♦ Required Proposal Format
  ➢ Responses shall be provided in a three-ring binder or report cover using 8.5 x 11 paper clearly identified with the name of Respondents company and solicitation responding to on the outside front cover and vertical spine. Two (2) bound and signed copies of the proposals and Two (2) electronic copies on CD, DVD, or flash drives (i.e. pin or jump drives) shall be provided. Tabs should be used to separate the proposal into sections, as identified below. Respondents failing to organize in the manner listed may be considered non-responsive and may not be evaluated.

♦ Binder Tabs
  ➢ Tab 1 – Signature Form
  ➢ Tab 2 – NCPA Administration Agreement
  ➢ Tab 3 – Vendor Questionnaire
  ➢ Tab 4 – Vendor Profile
  ➢ Tab 5 – Products and Services / Scope
  ➢ Tab 6 - References
  ➢ Tab 7 - Pricing
  ➢ Tab 8 – Value Added Products and Services
  ➢ Tab 9 – Required Documents

♦ Shipping Label
  ➢ The package must be clearly identified as listed below with the solicitation number and name of the company responding. All packaged must be sealed and delivered to the Region 14 ESC offices no later than the submittal deadline assigned for this solicitation.

From: ___________________________________________________________________
Company: ___________________________________________________________________
Address: ___________________________________________________________________
City, State, Zip: ___________________________________________________________________
Solicitation Name and Number: ___________________________________________________________________
Due Date and Time: ___________________________________________________________________
Customer Support
- The vendor shall provide timely and accurate technical advice and sales support. The vendor shall respond to such requests within one (1) working day after receipt of the request.

Assignment of Contract
- No assignment of contract may be made without the prior written approval of Region 14 ESC. Purchase orders and payment can only be made to awarded vendor. Awarded vendor is required to notify Region 14 ESC when any material change in operation is made.

Disclosures
- Respondent affirms that he/she has not given, offered to give, nor intends to give at any time hereafter any economic opportunity, future employment, gift, loan, gratuity, special discount, trip, favor or service to a public servant in connection with this contract.
- The respondent affirms that, to the best of his/her knowledge, the offer has been arrived at independently, and is submitted without collusion with anyone to obtain information or gain any favoritism that would in any way limit competition or give an unfair advantage over other vendors in the award of this contract.

Renewal of Contract
- Unless otherwise stated, all contracts are for a period of three (3) years with an option to renew annually for an additional two (2) years if agreed to by Region 14 ESC and the vendor.

Funding Out Clause
- Any/all contracts exceeding one (1) year shall include a standard “funding out” clause. A contract for the acquisition, including lease, of real or personal property is a commitment of the entity’s current revenue only, provided the contract contains either or both of the following provisions:
  - Retains to the entity the continuing right to terminate the contract at the expiration of each budget period during the term of the contract and is conditioned on a best efforts attempt by the entity to obtain appropriate funds for payment of the contract.

Shipments (if applicable)
- The awarded vendor shall ship ordered products within seven (7) working days for goods available and within four (4) to six (6) weeks for specialty items after the receipt of the order unless modified. If a product cannot be shipped within that time, the awarded vendor shall notify the entity placing the order as to why the product has not shipped and shall provide an estimated shipping date. At this point the participating entity may cancel the order if estimated shipping time is not acceptable.
♦ Tax Exempt Status
   ➢ Since this is a national contract, knowing the tax laws in each state is the sole responsibility of the vendor.

♦ Payments
   ➢ The entity using the contract will make payments directly to the awarded vendor or their affiliates as long as written request and approval by NCPA is provided to the awarded vendor.

♦ Adding authorized distributors/dealers
   ➢ Awarded vendors are prohibited from authorizing additional distributors or dealers, other than those identified at the time of submitting their proposal, to sell under their contract award without notification and prior written approval from NCPA.
   ➢ Awarded vendors must notify NCPA each time it wishes to add an authorized distributor or dealer.
   ➢ Purchase orders and payment can only be made to awarded vendor unless otherwise approved by NCPA.
   ➢ Pricing provided to members by added distributors or dealers must also be less than or equal to the pricing offered by the awarded contract holder, unless otherwise approved by NCPA.

♦ Pricing
   ➢ All pricing submitted to shall include the administrative fee to be remitted to NCPA by the awarded vendor. It is the awarded vendor’s responsibility to keep all pricing up to date and on file with NCPA.
   ➢ All deliveries shall be freight prepaid, F.O.B. destination and shall be included in all pricing offered unless otherwise clearly stated in writing.

♦ Warranty
   ➢ Proposals should address each of the following:
     ▪ Applicable warranty and/or guarantees of equipment and installations including any conditions and response time for repair and/or replacement of any components during the warranty period.
     ▪ Availability of replacement parts
     ▪ Life expectancy of equipment under normal use
     ▪ Detailed information as to proposed return policy on all equipment

♦ Indemnity
   ➢ The awarded vendor shall protect, indemnify, and hold harmless Region 14 ESC and its participants, administrators, employees and agents against all claims, damages, losses and expenses arising out of or resulting from the actions of the vendor, vendor employees or
vendor subcontractors in the preparation of the solicitation and the later execution of the contract.

♦ Franchise Tax
  ➢ The respondent hereby certifies that he/she is not currently delinquent in the payment of any franchise taxes.

♦ Supplemental Agreements
  ➢ The entity participating in this contract and awarded vendor may enter into a separate supplemental agreement to further define the level of service requirements over and above the minimum defined in this contract i.e. invoice requirements, ordering requirements, specialized delivery, etc. Any supplemental agreement developed as a result of this contract is exclusively between the participating entity and awarded vendor.

♦ Certificates of Insurance
  ➢ Certificates of insurance shall be delivered to the Public Agency prior to commencement of work. The insurance company shall be licensed in the applicable state in which work is being conducted. The awarded vendor shall give the participating entity a minimum of ten (10) days notice prior to any modifications or cancellation of policies. The awarded vendor shall require all subcontractors performing any work to maintain coverage as specified.

♦ Legal Obligations
  ➢ It is the Respondent’s responsibility to be aware of and comply with all local, state, and federal laws governing the sale of products/services identified in this RFP and any awarded contract and shall comply with all while fulfilling the RFP. Applicable laws and regulation must be followed even if not specifically identified herein.

♦ Protest
  ➢ A protest of an award or proposed award must be filed in writing within ten (10) days from the date of the official award notification and must be received by 5:00 pm CST. No protest shall lie for a claim that the selected Vendor is not a responsible Bidder. Protests shall be filed with Region 14 ESC and shall include the following:
    ▪ Name, address and telephone number of protester
    ▪ Original signature of protester or its representative
    ▪ Identification of the solicitation by RFP number
    ▪ Detailed statement of legal and factual grounds including copies of relevant documents and the form of relief requested
  ➢ Any protest review and action shall be considered final with no further formalities being considered.

♦ Force Majeure
  ➢ If by reason of Force Majeure, either party hereto shall be rendered unable wholly or in part to carry out its obligations under this Agreement then such party shall give notice and
full particulars of Force Majeure in writing to the other party within a reasonable time after occurrence of the event or cause relied upon, and the obligation of the party giving such notice, so far as it is affected by such Force Majeure, shall be suspended during the continuance of the inability then claimed, except as hereinafter provided, but for no longer period, and such party shall endeavor to remove or overcome such inability with all reasonable dispatch.

- The term Force Majeure as employed herein, shall mean acts of God, strikes, lockouts, or other industrial disturbances, act of public enemy, orders of any kind of government of the United States or any civil or military authority; insurrections; riots; epidemics; landslides; lighting; earthquake; fires; hurricanes; storms; floods; washouts; droughts; arrests; restraint of government and people; civil disturbances; explosions, breakage or accidents to machinery, pipelines or canals, or other causes not reasonably within the control of the party claiming such inability. It is understood and agreed that the settlement of strikes and lockouts shall be entirely within the discretion of the party having the difficulty, and that the above requirement that any Force Majeure shall be remedied with all reasonable dispatch shall not require the settlement of strikes and lockouts by acceding to the demands of the opposing party or parties when such settlement is unfavorable in the judgment of the party having the difficulty.

- Prevailing Wage
  - It shall be the responsibility of the Vendor to comply, when applicable, with the prevailing wage legislation in effect in the jurisdiction of the purchaser. It shall further be the responsibility of the Vendor to monitor the prevailing wage rates as established by the appropriate department of labor for any increase in rates during the term of this contract and adjust wage rates accordingly.

- Miscellaneous
  - Either party may cancel this contract in whole or in part by providing written notice. The cancellation will take effect 30 business days after the other party receives the notice of cancellation. After the 30th business day all work will cease following completion of final purchase order.

- Open Records Policy
  - Because Region 14 ESC is a governmental entity responses submitted are subject to release as public information after contracts are executed. If a vendor believes that its response, or parts of its response, may be exempted from disclosure, the vendor must specify page-by-page and line-by-line the parts of the response, which it believes, are exempt. In addition, the respondent must specify which exception(s) are applicable and provide detailed reasons to substantiate the exception(s).

  - The determination of whether information is confidential and not subject to disclosure is the duty of the Office of Attorney General (OAG). Region 14 ESC must provide the OAG sufficient information to render an opinion and therefore, vague and general claims to confidentiality by the respondent are not acceptable. Region 14 ESC must comply with the
opinions of the OAG. Region14 ESC assumes no responsibility for asserting legal arguments on behalf of any vendor. Respondent are advised to consult with their legal counsel concerning disclosure issues resulting from this procurement process and to take precautions to safeguard trade secrets and other proprietary information.
Region 14 ESC will evaluate proposals in accordance with, and subject to, the relevant statutes, ordinances, rules, and regulations that govern its procurement practices. NCPA will assist Region 14 ESC in evaluating proposals. Award(s) will be made to the prospective vendor whose response is determined to be the most advantageous to Region 14 ESC, NCPA, and its participating agencies. To qualify for evaluation, response must have been submitted on time, and satisfy all mandatory requirements identified in this document.

♦ Contract Administration
  ➢ The contract will be administered by Region 14 ESC. The National Program will be administered by NCPA on behalf of Region 14 ESC.

♦ Contract Term
  ➢ The contract term will be for three (3) year starting from the date of the award. The contract may be renewed for up to two (2) additional one-year terms.

♦ Contract Waiver
  ➢ Any waiver of any provision of this contract shall be in writing and shall be signed by the duly authorized agent of Region 14 ESC. The waiver by either party of any term or condition of this contract shall not be deemed to constitute waiver thereof nor a waiver of any further or additional right that such party may hold under this contract.

♦ Products and Services additions
  ➢ Products and Services may be added to the resulting contract during the term of the contract by written amendment, to the extent that those products and services are within the scope of this RFP.

♦ Competitive Range
  ➢ It may be necessary for Region 14 ESC to establish a competitive range. Responses not in the competitive range are unacceptable and do not receive further award consideration.

♦ Deviations and Exceptions
  ➢ Deviations or exceptions stipulated in response may result in disqualification. It is the intent of Region 14 ESC to award a vendor’s complete line of products and/or services, when possible.

♦ Estimated Quantities
  ➢ The estimated dollar volume of Products and Services purchased under the proposed Master Agreement is $10 million dollars annually. This estimate is based on the anticipated volume of Region 14 ESC and current sales within the NCPA program. There is no guarantee or commitment of any kind regarding usage of any contracts resulting from this solicitation.

♦ Evaluation
  ➢ Region 14 ESC will review and evaluate all responses in accordance with, and subject to, the relevant statutes, ordinances, rules and regulations that govern its procurement practices. NCPA will assist the lead agency in evaluating proposals. Recommendations for contract awards will be based on multiple factors, each factor being assigned a point value based on its importance.
Formation of Contract

- A response to this solicitation is an offer to contract with Region 14 ESC based upon the terms, conditions, scope of work, and specifications contained in this request. A solicitation does not become a contract until it is accepted by Region 14 ESC. The prospective vendor must submit a signed Signature Form with the response thus, eliminating the need for a formal signing process.

NCPA Administrative Agreement

- The vendor will be required to enter and execute the National Cooperative Purchasing Alliance Administration Agreement with NCPA upon award with Region 14 ESC. The agreement establishes the requirements of the vendor with respect to a nationwide contract effort.

Clarifications / Discussions

- Region 14 ESC may request additional information or clarification from any of the respondents after review of the proposals received for the sole purpose of elimination minor irregularities, informalities, or apparent clerical mistakes in the proposal. Clarification does not give respondent an opportunity to revise or modify its proposal, except to the extent that correction of apparent clerical mistakes results in a revision. After the initial receipt of proposals, Region 14 ESC reserves the right to conduct discussions with those respondent’s whose proposals are determined to be reasonably susceptible of being selected for award. Discussions occur when oral or written communications between Region 14 ESC and respondent’s are conducted for the purpose clarifications involving information essential for determining the acceptability of a proposal or that provides respondent an opportunity to revise or modify its proposal. Region 14 ESC will not assist respondent bring its proposal up to the level of other proposals through discussions. Region 14 ESC will not indicate to respondent a cost or price that it must meet to neither obtain further consideration nor will it provide any information about other respondents’ proposals or prices.

Multiple Awards

- Multiple Contracts may be awarded as a result of the solicitation. Multiple Awards will ensure that any ensuing contracts fulfill current and future requirements of the diverse and large number of participating public agencies.

Past Performance

- Past performance is relevant information regarding a vendor’s actions under previously awarded contracts; including the administrative aspects of performance; the vendor’s history of reasonable and cooperative behavior and commitment to customer satisfaction; and generally, the vendor’s businesslike concern for the interests of the customer.
Evaluation Criteria

♦ Pricing (40 points)
  ➢ Electronic Price Lists
    ▪ Products, Services, Warranties, etc. price list
    ▪ Prices listed will be used to establish both the extent of a vendor’s product lines, services, warranties, etc. available from a particular bidder and the pricing per item.

♦ Ability to Provide and Perform the Required Services for the Contract (25 points)
  ➢ Product Delivery within participating entities specified parameters
  ➢ Number of line items delivered complete within the normal delivery time as a percentage of line items ordered.
  ➢ Vendor’s ability to perform towards above requirements and desired specifications.
  ➢ Quantity of line items available that are commonly purchased by the entity.
  ➢ Quality of line items available compared to normal participating entity standards.

♦ References (15 points)
  ➢ A minimum of ten (10) customer references for product and/or services of similar scope dating within past 3 years

♦ Technology for Supporting the Program (10 points)
  ➢ Electronic on-line catalog, order entry use by and suitability for the entity’s needs
  ➢ Quality of vendor’s on-line resources for NCPA members.
  ➢ Specifications and features offered by respondent’s products and/or services

♦ Value Added Services Description, Products and/or Services (10 points)
  ➢ Marketing and Training
  ➢ Customer Service
Signature Form

The undersigned hereby proposes and agrees to furnish goods and/or services in strict compliance with the terms, specifications and conditions at the prices proposed within response unless noted in writing. The undersigned further certifies that he/she is an officer of the company and has authority to negotiate and bind the company named below and has not prepared this bid in collusion with any other Respondent and that the contents of this proposal as to prices, terms or conditions of said bid have not been communicated by the undersigned nor by any employee or agent to any person engaged in this type of business prior to the official opening of this proposal.

Prices are guaranteed: **120 days**

Company name  NuPark, Inc.
Address  912 Petaluma Drive
City/State/Zip  Cedar Park, TX 78613
Telephone No.  (512)786-2886
Fax No.  
Email address  kevin.uhlenhaker@nupark.com
Printed name  Kevin Uhlenhaker
Position with company  CEO
Authorized signature  

This Administration Agreement is made as of April 11, 2016, by and between National Cooperative Purchasing Alliance (“NCPA”) and NuPark Inc. (“Vendor”).

Recitals

WHEREAS, Region 14 ESC has entered into a certain Master Agreement dated April 11, 2016, referenced as Contract Number 05-17, by and between Region 14 ESC and Vendor, as may be amended from time to time in accordance with the terms thereof (the “Master Agreement”), for the purchase of License Plate Recognition Parking Management System;

WHEREAS, said Master Agreement provides that any state, city, special district, local government, school district, private K-12 school, technical or vocational school, higher education institution, other government agency or nonprofit organization (hereinafter referred to as “public agency” or collectively, “public agencies”) may purchase products and services at the prices indicated in the Master Agreement;

WHEREAS, NCPA has the administrative and legal capacity to administer purchases under the Master Agreement to public agencies;

WHEREAS, NCPA serves as the administrative agent for Region 14 ESC in connection with other master agreements offered by NCPA

WHEREAS, Region 14 ESC desires NCPA to proceed with administration of the Master Agreement;

WHEREAS, NCPA and Vendor desire to enter into this Agreement to make available the Master Agreement to public agencies on a national basis;

NOW, THEREFORE, in consideration of the payments to be made hereunder and the mutual covenants contained in this Agreement, NCPA and Vendor hereby agree as follows:

♦ General Terms and Conditions

➢ The Master Agreement, attached hereto as Tab 1 and incorporated herein by reference as though fully set forth herein, and the terms and conditions contained therein shall apply to this Agreement except as expressly changed or modified by this Agreement.

➢ NCPA shall be afforded all of the rights, privileges and indemnifications afforded to Region 14 ESC under the Master Agreement, and such rights, privileges and indemnifications shall accrue and apply with equal effect to NCPA under this Agreement including, but not limited to, the Vendor’s obligation to provide appropriate insurance and certain indemnifications to Region 14 ESC.

➢ Vendor shall perform all duties, responsibilities and obligations required under the Master Agreement in the time and manner specified by the Master Agreement.

➢ NCPA shall perform all of its duties, responsibilities, and obligations as administrator of purchases under the Master Agreement as set forth herein, and Vendor acknowledges that NCPA shall act in the capacity of administrator of purchases under the Master Agreement.

➢ With respect to any purchases made by Region 14 ESC or any Public Agency pursuant to the Master Agreement, NCPA (a) shall not be construed as a dealer, re-marketer, representative, partner, or agent of any type of Vendor, Region 14 ESC, or such Public Agency, (b) shall not be obligated, liable or responsible (i) for any orders made by Region

Tab 2 – NCPA Administration Agreement

This Administration Agreement is made as of April 11, 2016, by and between National Cooperative Purchasing Alliance (“NCPA”) and NuPark Inc. (“Vendor”).

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➢ NCPA shall be afforded all of the rights, privileges and indemnifications afforded to Region 14 ESC under the Master Agreement, and such rights, privileges and indemnifications shall accrue and apply with equal effect to NCPA under this Agreement including, but not limited to, the Vendor’s obligation to provide appropriate insurance and certain indemnifications to Region 14 ESC.

➢ Vendor shall perform all duties, responsibilities and obligations required under the Master Agreement in the time and manner specified by the Master Agreement.

➢ NCPA shall perform all of its duties, responsibilities, and obligations as administrator of purchases under the Master Agreement as set forth herein, and Vendor acknowledges that NCPA shall act in the capacity of administrator of purchases under the Master Agreement.

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♦ General Terms and Conditions

➢ The Master Agreement, attached hereto as Tab 1 and incorporated herein by reference as though fully set forth herein, and the terms and conditions contained therein shall apply to this Agreement except as expressly changed or modified by this Agreement.

➢ NCPA shall be afforded all of the rights, privileges and indemnifications afforded to Region 14 ESC under the Master Agreement, and such rights, privileges and indemnifications shall accrue and apply with equal effect to NCPA under this Agreement including, but not limited to, the Vendor’s obligation to provide appropriate insurance and certain indemnifications to Region 14 ESC.

➢ Vendor shall perform all duties, responsibilities and obligations required under the Master Agreement in the time and manner specified by the Master Agreement.

➢ NCPA shall perform all of its duties, responsibilities, and obligations as administrator of purchases under the Master Agreement as set forth herein, and Vendor acknowledges that NCPA shall act in the capacity of administrator of purchases under the Master Agreement.

➢ With respect to any purchases made by Region 14 ESC or any Public Agency pursuant to the Master Agreement, NCPA (a) shall not be construed as a dealer, re-marketer, representative, partner, or agent of any type of Vendor, Region 14 ESC, or such Public Agency, (b) shall not be obligated, liable or responsible (i) for any orders made by Region
14 ESC, any Public Agency or any employee of Region 14 ESC or Public Agency under the Master Agreement, or (ii) for any payments required to be made with respect to such order, and (c) shall not be obligated, liable or responsible for any failure by the Public Agency to (i) comply with procedures or requirements of applicable law, or (ii) obtain the due authorization and approval necessary to purchase under the Master Agreement. NCPA makes no representations or guaranties with respect to any minimum purchases required to be made by Region 14 ESC, any Public Agency, or any employee of Region 14 ESC or Public Agency under this Agreement or the Master Agreement.

- The Public Agency participating in the NCPA contract and Vendor may enter into a separate supplemental agreement to further define the level of service requirements over and above the minimum defined in this contract i.e. invoice requirements, ordering requirements, specialized delivery, etc. Any supplemental agreement developed as a result of this contract is exclusively between the Public Agency and Vendor. NCPA, its agents, members and employees shall not be made party to any claim for breach of such agreement.

✦ Term of Agreement
  - This Agreement shall be in effect so long as the Master Agreement remains in effect, provided, however, that the obligation to pay all amounts owed by Vendor to NCPA through the termination of this Agreement and all indemnifications afforded by Vendor to NCPA shall survive the term of this Agreement.

✦ Fees and Reporting
  - The awarded vendor shall electronically provide NCPA with a detailed monthly or quarterly report showing the dollar volume of all sales under the contract for the previous month or quarter. Reports shall be sent via e-mail to NCPA offices at reporting@ncpa.us. Reports are due on the fifteenth (15th) day after the close of the previous month or quarter. It is the responsibility of the awarded vendor to collect and compile all sales under the contract from participating members and submit one (1) report. The report shall include at least the following information as listed in the example below:

<table>
<thead>
<tr>
<th>Entity Name</th>
<th>Zip Code</th>
<th>State</th>
<th>PO or Job #</th>
<th>Sale Amount</th>
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<tbody>
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  Total ____________

- Each quarter NCPA will invoice the vendor based on the total of sale amount(s) reported. From the invoice the vendor shall pay to NCPA an administrative fee based upon the tiered fee schedule below. Vendor’s annual sales shall be measured on a calendar year basis. Deadline for term of payment will be included in the invoice NCPA provides.

<table>
<thead>
<tr>
<th>Annual Sales Through Contract</th>
<th>Administrative Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>0 - $30,000,000</td>
<td>2%</td>
</tr>
<tr>
<td>$30,000,001 - $50,000,000</td>
<td>1.5%</td>
</tr>
<tr>
<td>$50,000,001+</td>
<td>1%</td>
</tr>
</tbody>
</table>
Supplier shall maintain an accounting of all purchases made by Public Agencies under the Master Agreement. NCPA and Region 14 ESC reserve the right to audit the accounting for a period of four (4) years from the date NCPA receives the accounting. In the event of such an audit, the requested materials shall be provided at the location designated by Region 14 ESC or NCPA. In the event such audit reveals an underreporting of Contract Sales and a resulting underpayment of administrative fees, Vendor shall promptly pay NCPA the amount of such underpayment, together with interest on such amount and shall be obligated to reimburse NCPA’s costs and expenses for such audit.

♦ General Provisions

✓ This Agreement supersedes any and all other agreements, either oral or in writing, between the parties hereto with respect to the subject matter hereof, and no other agreement, statement, or promise relating to the subject matter of this Agreement which is not contained herein shall be valid or binding.

✓ Awarded vendor agrees to allow NCPA to use their name and logo within website, marketing materials and advertisement. Any use of NCPA name and logo or any form of publicity regarding this contract by awarded vendor must have prior approval from NCPA.

✓ If any action at law or in equity is brought to enforce or interpret the provisions of this Agreement or to recover any administrative fee and accrued interest, the prevailing party shall be entitled to reasonable attorney’s fees and costs in addition to any other relief to which such party may be entitled.

✓ Neither this Agreement nor any rights or obligations hereunder shall be assignable by Vendor without prior written consent of NCPA. Any assignment without such consent will be void.

✓ This Agreement and NCPA’s rights and obligations hereunder may be assigned at NCPA’s sole discretion, to an existing or newly established legal entity that has the authority and capacity to perform NCPA’s obligations hereunder.

✓ All written communications given hereunder shall be delivered to the addresses as set forth below.

National Cooperative Purchasing Alliance:

Name: Matthew Mackel
Title: Director, Business Development
Address: PO Box 701273
Houston, TX 77270
Signature: [Signature]
Date: April 11, 2016

Vendor: NuPark Inc.

Name: Kevin Uhlenhaker
Title: CEO
Address: 912 Petaluma Dr.
Cedar Park, TX 78613
Signature: [Signature]
Date: 4-1-16
Tab 3 – Vendor Questionnaire

Please provide responses to the following questions that address your company’s operations, organization, structure, and processes for providing products and services.

- **States Covered**
  - Bidder must indicate any and all states where products and services can be offered.
  - Please indicate the price co-efficient for each state if it varies.

- **50 States & District of Columbia** (Selecting this box is equal to checking all boxes below)

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<thead>
<tr>
<th>State</th>
<th>State</th>
<th>State</th>
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<tr>
<td>Alabama</td>
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<td>Massachusetts</td>
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<td>Arizona</td>
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<td>Arkansas</td>
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<td>California</td>
<td>Mississippi</td>
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<td>Colorado</td>
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<td>Connecticut</td>
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<td>Delaware</td>
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<td>District of Columbia</td>
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<td>Louisiana</td>
<td>Pennsylvania</td>
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<tr>
<td>Maine</td>
<td>Rhode Island</td>
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</tbody>
</table>
☐ All US Territories and Outlying Areas (Selecting this box is equal to checking all boxes below)

☐ American Somoa     ☐ Northern Marina Islands
☐ Federated States of Micronesia  ☐ Puerto Rico
☐ Guam     ☐ U.S. Virgin Islands
☐ Midway Islands

♦ Minority and Women Business Enterprise (MWBE) and (HUB) Participation
  ➢ It is the policy of some entities participating in NCPA to involve minority and women business enterprises (MWBE) and historically underutilized businesses (HUB) in the purchase of goods and services. Respondents shall indicate below whether or not they are an M/WBE or HUB certified.
    ▪ Minority / Women Business Enterprise
      • Respondent Certifies that this firm is a M/WBE ☐
    ▪ Historically Underutilized Business
      • Respondent Certifies that this firm is a HUB ☐

♦ Residency
  ➢ Responding Company’s principal place of business is in the city of Cedar Park, State of Texas.

♦ Felony Conviction Notice
  ➢ Please Check Applicable Box;
    ☐ A publically held corporation; therefore, this reporting requirement is not applicable.
    ☑ Is not owned or operated by anyone who has been convicted of a felony.
    ☐ Is owned or operated by the following individual(s) who has/have been convicted of a felony
  ➢ If the 3rd box is checked, a detailed explanation of the names and convictions must be attached.

♦ Distribution Channel
  ➢ Which best describes your company’s position in the distribution channel:
    ☑ Manufacturer Direct ☐ Certified education/government reseller
    ☐ Authorized Distributor ☐ Manufacturer marketing through reseller
    ☐ Value-added reseller ☐ Other: ____________________________

♦ Processing Information
  ➢ Provide company contact information for the following:
    ▪ Sales Reports / Accounts Payable
      Contact Person: Thomas Fasullo
      Title: CFO
      Company: NuPark Inc
      Address: 912 Petaluma Dr.
      City: Cedar Park       State: Texas       Zip: 78613
      Phone: 713-409-9258       Email: thomas.fasullo@nupark.com
Purchase Orders
Contact Person: Same as Above
Title: _____________________________________________________________
Company: __________________________________________________________
Address: ____________________________
City: ____________________________ State: __________________________ Zip: __________
Phone: ____________________________ Email: ____________________________

Sales and Marketing
Contact Person: Jim Leida
Title: Director of Sales
Company: NuPark Inc.
Address: 912 Petaluma Dr.
City: Cedar Park State: TX Zip: 78613
Phone: 415-806-5522 Email: jim.leida@nupark.com

Pricing Information
➢ In addition to the current typical unit pricing furnished herein, the Vendor agrees to offer all future product introductions at prices that are proportionate to Contract Pricing.
   ▪ If answer is no, attach a statement detailing how pricing for NCPA participants would be calculated for future product introductions.
     ☑ Yes □ No

➢ Pricing submitted includes the required NCPA administrative fee. The NCPA fee is calculated based on the invoice price to the customer.
     ☑ Yes □ No

➢ Vendor will provide additional discounts for purchase of a guaranteed quantity.
     ☑ Yes □ No

Cooperatives
➢ List any other cooperative or state contracts currently held or in the process of securing.

<table>
<thead>
<tr>
<th>Cooperative/State Agency</th>
<th>Discount Offered</th>
<th>Expires</th>
<th>Annual Sales Volume</th>
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4. VENDOR PROFILE

Please provide the following information about your company:

◆ Company’s official registered name.

NuPark, Inc.

◆ Brief history of your company, including the year it was established.

The foundation of the NuPark solution was developed by the Texas Tech University parking department and launched in August of 2009. It was created to improve the efficiency of their parking operation by utilizing license plate recognition technology to eliminate visual enforcement. Throughout its development period and beyond, this highly integrated, flexible, and modern solution showed substantial improvement upon visually based enforcement systems.

In 2013, NuPark Inc. acquired the Texas Tech solution to bring this comprehensive system to the overall parking market. We used their model as the foundation for our uParkCampus and uParkCity systems. Our team has over 80 combined years of direct parking operation and technology experience. Members of the team have installed and serviced over 350 customers. Our clients have processed over $20 million in transactions and are managing over 1,500,000 parkers using the NuPark system.

◆ Company’s Dun & Bradstreet (D&B) number.

Number: 079626952

◆ Company’s organizational chart of those individuals that would be involved in the contract.

NuPark has in-depth experience providing Automated, LPR-Enhanced Parking Management services, and is dedicated not only to ensuring the success of each implementation but also to providing excellent ongoing support. NuPark’s implementation and support team includes the following members of our knowledgeable staff:

Sharon Schilly: Implementation Manager
Sharon has over 17 years of experience in the parking industry. She has worked with both parking operations and technology while at Duquesne University and T2 Systems. At T2 Systems, Sharon built and managed the implementation team; ran the CCS call center, letter processing, and collections division; and has personally installed more than 100 parking customers.

Mark Freeman: Support Manager
Mark has more than 20+ years of parking in the public safety and parking fields. Mark held management roles and has worked for both the Indiana University Police Department and the DePaul University Police Department. In addition to this work in parking operations, Mark has spent many years implementing and supporting parking software platforms at both Integrated Education Systems, Inc. and T2 Systems, Inc.
Stephen Lambert - Development Manager
Stephen has more than 12 years of experience in software development and information technology management. As the Manager of Information Systems, he has been instrumental in the system architecture, development, and support of NuPark. He earned a dual bachelor’s degree in Accounting and Management Information Systems from Texas Tech University.

◆ Corporate office location.
  o List the number of sales and services offices for states being bid in solicitation.
  o List the names of key contacts at each with title, address, phone and e-mail address.

NuPark maintains satellite sales offices throughout the United States. Our main office address and contact information is listed below.

NuPark, Inc.
912 Petaluma Drive
Cedar Park, TX 78613

Kevin Uhlenhaker, CEO
512-786-2886 Phone
kevin.uhlenhaker@nupark.com

Jim Leida, Director of Sales and Business Development
415-806-5522 Phone
jim.leida@nupark.com

◆ Define your standard terms of payment.

50% due on agreement execution, 50% on product Go-Live.

◆ Who is your competition in the marketplace?

NuPark provides a unique product for parking management services, because we offer a modern, innovative, and highly integrable system. So, while there are companies that provide similar services, there are none who provide exactly what we do.

◆ Provide Annual Sales for last 3 years broken out into the following categories:
  o Cities / Counties

  NuPark would be happy to discuss financial details upon contract award.

  o K-12

  We do not currently work with K-12 clients.
Higher Education

NuPark would be happy to discuss financial details upon contract award.

Other government agencies or nonprofit organizations

NuPark would be happy to discuss financial details upon contract award.

◆ What differentiates your company from competitors?

NuPark is a modern company with a flexible, highly integrable system that gives parking operations all the efficiency of an open, automated, cloud-based, parking management solution, with the added benefit of allowing them to seamlessly interface with any outside systems with which they choose to share data. We give our customers the ability to create one integrated system designed to reflect the unique needs of their parking operations, and these integrations are included in the price of the uParkCampus and uParkCity subscriptions.

◆ Describe how your company will market this contract if awarded.

Once the contract is awarded, our sales department will systematically communicate to the NCPA membership, prioritizing those entities with which we have an existing relationship. In addition, all of NuPark’s current prospects will be contacted, introducing them to the NCPA.

◆ Describe how you intend to introduce NCPA to your company.

Upon award, all departments will be educated on the NCPA contract and what it means to them and our prospects.

◆ Describe your firm’s capabilities and functionality of your on-line catalog / ordering website.

NuPark’s products are configured for each individual customers needs. Through our website, email, or phone, a prospect can schedule a time for a demonstration. Product information sheets, white papers, and case studies will also be available.

◆ Describe your company’s Customer Service Department (hours of operation, number of service centers, etc.)

Standard support is available via phone, email, or support portal Monday-Friday 8:00 am to 6:00pm, local time. Emergency phone support is available 24 hours a day, 7 days week, 365 days a year. Customers can also contact our helpful support staff via phone, support website, or email. There are no limits to the number or types of support calls. All standard support issues will be responded to within 24 hours, while emergency items will have a 30-minute response time. Additionally, customers who complete advanced system training will be given direct access to our second level support team.
◆ Green Initiatives
  o As our business grows, we want to make sure we minimize our impact on the Earth’s climate. We are taking every step we can to implement innovative and responsible environmental practices throughout NCPA to reduce our carbon footprint, reduce waste, energy conservation, ensure efficient computing and much more. To that effort we ask respondents to provide their companies environmental policy and/or green initiative.

The NuPark system is inherently sustainable, because it is an LPR-enhanced solution that removes the need for paper or plastic permits and printed citations. Mobile LPR also increases efficiency and improves traffic flow, so that your parkers don’t have to drive around in circles wasting gas and emitting carbons while searching for a parking space. These are just a few examples of the ways in which we participate in green initiatives with our system. NuPark is constantly innovating and working on ways to increase our system efficiency and contribute to a cleaner environment, and we will continue to do so into the future. Recently, we helped Lewis and Clark College gain STARS innovation credits for sustainability.

◆ Vendor Certifications (if applicable)
  o Provide a copy of all current licenses, registrations and certifications issued by federal, state and local agencies, and any other licenses, registrations or certifications from any other governmental entity with jurisdiction, allowing respondent to perform the covered services including, but not limited to, licenses, registrations, or certifications. Certifications can include M/WBE, HUB, and manufacturer certifications for sales and service.

NuPark is registered in a growing number of states as required for local operation. Additional state and local registrations are added as needed for individual projects at no additional cost to customers. Beyond those registrations, NuPark is the manufacturer for our software solutions and the sole authorized provider.
5. PRODUCTS AND SERVICES/SCOPE

Respondent shall perform and provide these products and/or services under the terms of this agreement. The supplier shall assist the end user with making a determination of their individual needs.

Compliant. NuPark will perform and provide the products and services listed in this document under the terms of this agreement. The modular nature of our seamlessly integrated parking management solution means specific modules can be enabled to create one integrated system to suit members’ parking management needs, now and into the ever-changing future. In addition, our extensive integration capabilities increase system flexibility, giving our clients the option of interfacing with other information systems, such as pay-by-cell and pay-by-plate, when the need arises. We will work with the your to create a unique and detailed plan containing all required modules to fit the your business requirements.

SYSTEM OVERVIEW

◆ The proposed parking management solution should be a secure, database encrypted, vendor-hosted, and web-based system that improves staff efficiency, enhances customer convenience, increases revenues, and creates better parker compliance. This modern system should allow for the use of modern coding platforms, architectures, and data exchange methods.

Compliant. The NuPark solution, as detailed in the following pages, meets all the requirements listed above. Our solutions, uParkCampus and uParkCity are both secure, database-encrypted, fully hosted, and cloud-based systems that improve staff efficiency, enhance customer convenience, increase revenue, and create better parker compliance. Additionally, the NuPark system also allows for the use of modern coding platforms, architectures, and data exchange methods.

The following features must be included:

➢ License plate recognition technology that supports both physical and virtual permitting, as well a hybrid of the two, and includes the ability to use e-citations.

Compliant. Please refer to the License Plate Recognition Section of this response for additional details.

➢ Parking privileges that can be issued, modified, and removed in real-time

Compliant. The NuPark solution communicates in real time with all elements of the system, so permits can be issued, modified, or removed from the database and your field officers will have that up-to-the-minute information on the enforcement devices.
Modular flexibility with features that can be enabled as the client’s parking management needs evolve.

Compliant.

The NuPark Solution includes the desired system modules, as listed in the RFP:

- Citation Management
- Permit Management
- Citation Payments
- Waitlist Management
- Appeals & Hearings Management
- LPR Enforcement Software
- Vehicle Management
- LPR Entry Station Software
- Customer Management
- Event Management
- Boot Tow Module
- Property Maintenance
- Handheld Enforcement Software
- Motorist Assistance

PERMITTING

◆ The provided solution should offer a robust permit management system that will streamline and increase the profitability of the permitting process. The solution should be able to utilize virtual or traditional permits, and virtual permits should contain specific attributes, such as start/end date, price, permissions, valid times/dates, locations, exceptions, etc. Unique identifiers, including license plates, toll tags, ID cards, etc., should be tied to the virtual permit, and one permit must be able to be assigned to multiple vehicles.

Compliant. The NuPark solution offers a robust permit management system with a wide variety of features designed to streamline and increase the profitability of your permitting process. Our LPR-capable system gives you the ability to utilize the efficiency of virtual or traditional permits or a combination of the two. In addition, our custom-branded e-commerce site adds modern permitting convenience for both your customers and staff.

Virtual/Traditional Permitting: Our solution was designed around the idea of virtual permits as the logical container for all of the attributes of a permit. These attributes include start/end date, price, permissions, valid times/dates, locations, exceptions, etc. Once defined, unique vehicle identifiers are tied back to the virtual permit. These identifiers include license plates (used with LPR), toll tags, ID cards, vehicle number, etc. At the same time, our system maintains the flexibility to work with any type of traditional physical permit, including hangtags, stickers, and printable permits, as well as any combination of the two, based on your needs. This allows one virtual permit to be sold and used in a multitude of situations.

Permit Management: Your authorized personnel have complete control of your entire permitting process, including everything from on sale dates to group authorizations, using our comprehensive administrative portal. Permit effective and expiration dates can be setup for a specific date and time; your patrons will not have to pay for longer than they need. In addition, your authorized administrators can manage specialized applications, cancel permits, activate/de-activate passes, terminate employee parking privileges, and more, from the convenience of any computer with an Internet connection and modern browser.
Customer Tracking: NuPark's customer-centric database creates a customer record for each user, linking multiple vehicles, permits, citations, addresses, event registrations and more. Tag numbers, Proximity Card numbers, and Bus Pass Numbers can all be assigned to the customer/employee, and all parker information is searchable within the database. Your authorized staff has single-page access to all information linked to a customer record, including information related to the permit sale, such as permit status, payment history, customer information, and sold by details.

◆ The proposed solution must include a user-friendly, secure, online permit purchasing portal as well as a mobile app. These features should accept credit, debit, payroll deductions, and more. Wait list capabilities must also be provided. Parker status should be controlled through the back office system, so that VIP, scofflaw, or parking privilege rules can be configured and automated within the system. The envisioned system must also allow administrators to set pre-qualification requirements for permit purchases, where parkers can upload requested documentation for specific parking privileges.

Compliant. The uParkCity and uParkCampus solutions include a user-friendly, secure, e-commerce portal, as well as an optional mobile iOS or Android application, giving your customers the ability to purchase permits, manage their account, and much more, all from the convenience of their computer or phone. Providing your parkers with the ability to purchase permits online decreases office traffic and gives your staff the ability to focus on more important tasks. The NuPark system facilitates any payment method you request, including credit, debit, payroll deductions, and more. Additionally, the NuPark system allows parkers to assign multiple vehicles/license plates/people to a single permit, making it convenient for carpoolers and families to manage the use of one permit.

Wait Lists: NuPark gives you Wait List capabilities with automated email notifications to provide convenience to parkers when garage/lot space limits prevent an immediate permit purchase. Our comprehensive system tracks space usage and wait lists parkers when garages/lots are full, prioritizing wait list sign-ups by date and time. Our system then holds reserved spaces for parkers for the length of time specified by your authorized administrators.

Parker Status: Your administrators control parker status through our easy-to-use administrative site. Customer records will reflect a customer as a VIP, scofflaw, or individual with specific lot/garage/space privileges. This information is communicated in real-time to all aspects of the system, meaning permit purchases can be restricted depending on parker status. In addition, your field officers have the most up-to-date status information giving them the ability to take appropriate action in the field.

Permit Pre-Qualifications: uParkCity and uParkCampus give your authorized personnel the ability to set pre-qualification requirements for permit purchases. When applying for a permit, applicants can be required to submit documentation for parking in specific lots or locations, such as an employee ID, for example. Once submitted, documents can be approved either automatically or manually, depending on your business rules.
LICENSE PLATE RECOGNITION

◆ The optimum system should supply all the hardware and software necessary to create an efficient, secure, real-time, LPR-focused enforcement solution that enables the use of virtual or traditional permits using fixed or vehicle based mobile LPR cameras. The system should not require interaction with the ALPR camera software, but have a direct integration that reduces the system complexity, increases functionality, and improves officer usability. The same software used to identify vehicles should be the same that is used for enforcement with those vehicles. All of the functionally available in the enforcement handheld should be available in the in-vehicle LPR software.

Compliant. NuPark’s Mobile License Plate Recognition module provides you with a highly effective way to verify parking permits, confirm mobile or meter-based payments, issue citations, identify scofflaws, provide vehicle location information, and more, all in real-time. And when you are ready, it also plays a key operational role in virtual permits and e-citations. Our Mobile LPR system maintains a high 95-98% read rate of recognized plates, even in darkness or adverse weather conditions. The NuPark mobile LPR software interfaces directly with the Genetec AutoVu LPR camera hardware and does not utilize or require interaction with the AutoVu Patroller software. This direct integration reduces the system complexity, increases functionality, and improves officer usability. The same software used to identify vehicles is the same that is used for enforcement with those vehicles. All of the functionality available in the enforcement handheld is available in the in-vehicle LPR software.

Mobile LPR Interface

![Mobile LPR Interface](image-url)
LPR Data Search

Data Service: Monthly mobile data service is not included in the bundle but is recommended for optimal operation. Mobile data plans can be provided by the customer’s current service plan and are also available from NuPark for an additional charge.

◆ The LPR module should allow authorized users to access to LPR data in a number of LPR-specific dashboards. The LPR data views should allow LPR data being collected in the field, including any field alerts to be viewed from the back office software. This information must include any known customer information about the vehicle. The dashboard will show the number of LPR vehicle scans in an easy to read graphical format. The LPR reads map will show vehicle location, enforcement status (allowed, in violation, etc.) and images captured, and provide the ability to search using the license plate.

Compliant.

LPR Dashboards: For authorized users, LPR data is made accessible in a number of LPR specific dashboards. These include LPR data view, LPR utilization, and LPR Reads map. The LPR data view allows LPR data being collected in the field, including any field alerts, to be viewed from the back office software. This information includes any known customer information about the vehicle. The LPR utilization dashboard shows the number of LPR vehicle scans in an easy to read graphical format. The LPR reads map shows vehicle location, enforcement status (allowed, in violation, etc.) and images captured, and provides the ability to search using the license plate.
The proposed enforcement module should offer a license plate-based validation system that supplies the ability to provide location and vehicle-based validations.

Compliant. NuPark’s comprehensive enforcement module offers a license plate-based validation system that supplies the ability to provide location and vehicle-based validations.

Our system also offers the following functionality, as requested in the RFP:

✓ **Kiosk application for vehicle registration**
   
   NuPark provides you with an efficient POS/Cashiering module to facilitate vehicle registration at any on-site location.

✓ **Location and license plate restrictions to help prevent abuse**
   
   Your authorized personnel configure the system restrictions to fit your unique business requirements, including location and license plate restrictions to help prevent abuse.

✓ **Real time update of validation status on handheld and vehicle enforcement units**
   
   The NuPark system communicates in real time with all elements of the system, meaning your enforcement officers will have access to the most updated validation status data.

✓ **Multiple validation types supported including time based (2 hours free), reduced rate ($3 off), flat rate ($5 all day), and prepaid validation**
   
   Your authorized staff members configure validation type settings, and all listed above are supported.

✓ **Validation usage reports**
   
   All system data is available for reporting. Please refer to the Reporting Section of this document for a detailed overview of our robust reporting module.

✓ **Departmental or customer billing for validation usage**
   
   Departmental and customer billing are both available with the NuPark system.

**ALPR CAMERA REQUIREMENTS:**

Our proposed ALPR Camera, the AutoVu SharpX uses a progressive scan sensor with 1024x946 (XGA) resolution, which provides an image resolution two to three times higher than most solutions found on the market today, ensuring better readability in situations, such as bad weather, dirty or obstructed plates, and difficult angles. It also utilizes a pulsed LED illuminator for effective use in 0 lux (total darkness) environments. The AutoVu SharpX complies with all of the following requirements, as listed in the RFP:
Compliant.

1. Cameras are self-illuminating Infrared (IR) for effective license plate image capture in a variety of weather & lighting conditions.

Compliant.

2. The Infrared (IR) Light Emitting Diodes (LEDs) are “pulsed” to enhance license plate capture and extend the lifetime of the LED board.

Compliant.

3. The cameras have a dual lens configuration in a single camera housing, featuring both an Infrared (IR) lens for license plate capture and a color overview image of the vehicle for verification purposes. This camera housing also contains onboard IR illumination, and is sealed to NEMA 6 (IP67) standards.

Compliant.

4. The Infrared (IR) component of the cameras is available in various IR wavelengths in order to provide effective license plate capture in different regions of the country in order to address the specific license plate properties found in various regions of the country.

Compliant.

5. The dual lens camera is capable of capturing up to 60 frames per second.

Compliant.

6. The cameras are capable of producing multiple license plate images with varying flash, shutter, and gain settings to ensure a high quality image regardless of weather or lighting conditions.

Compliant.

7. All camera-mounting bracket systems are fabricated specifically for the vendor’s cameras and are furnished by the vendor.

Compliant.

8. The cameras have a fixed focal point or target distance from the camera to the vehicle’s license plate from 9 ½ feet to 30 feet.

ALPR PROCESSOR REQUIREMENTS:

The proposed ALPR processor complies with the following requirements, as listed in the RFP:

Compliant.

1. The Automated LPR (ALPR) Processor has a “self-trigger” mode to detect the presence of correctly mounted vehicle license plates in the camera’s Field of View (FOV) for image capture from the camera.

Compliant.

2. The ALPR Processor is designed to be trunk-mounted and incorporates an intelligent Power Supply Unit (PSU) that provides for a safe start and shut-down each time the vehicle’s ignition is turned on & turned off.

Compliant.

3. The ALPR Processor controls the power supplied to the cameras and provides video connection points for simplified system wiring.
<table>
<thead>
<tr>
<th>Compliant.</th>
<th>4. The ALPR Processor utilizes, at least, an automotive 30 GB extreme environment Hard Disk Drive.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Compliant.</td>
<td>5. The ALPR Processor utilizes an embedded processor running Windows 7 or higher operating system (OS).</td>
</tr>
<tr>
<td>Compliant.</td>
<td>6. The ALPR Process has at least four (4) ALPR camera connections and multiple USB ports.</td>
</tr>
<tr>
<td>Compliant.</td>
<td>7. The ALPR Processor is designed to meet the environmental conditions associated with a trunk-mounted unit.</td>
</tr>
<tr>
<td>Compliant.</td>
<td>8. When the system is configured to utilize an independent ALPR Processor, the ALPR Processor and cameras are developed, manufactured &amp; supported by the same vendor.</td>
</tr>
</tbody>
</table>

**IN-VEHICLE ALPR SOFTWARE REQUIREMENTS:**

The comprehensive NuPark system provides you with robust enforcement devices for use in the field, complete with appropriate enforcement software. For in-vehicle ALPR hardware, we recommend the rugged Windows 10.1” tablet, the Panasonic Toughpad FZ-G1. It includes a long-life, user-replaceable battery and sunlight-readable, high-sensitivity multi-touch screen for use even with gloves. This rugged yet portable tablet and accompanying enforcement software comply with the following requirements as listed in the RFP:

<p>| Compliant. | 1. The application software is capable of running on a touchscreen tablet (Panasonic Toughpad or similar). |
| Compliant. | 2. The tablet can be undocked for use outside the vehicle. |
| Compliant. | 3. The software is designed for touchscreen usage. |
| Compliant. | 4. There are secure login and password functions on the ALPR software. These are controlled by the back office system such that the creation, deactivation, and password protocols are back office functions. |
| Compliant. | 5. The LPR software has been successfully integrated into multiple LPR camera manufacturers. |
| Compliant. | 6. There is a single button to turn on/off whichever camera configuration the enforcement officer is applying at the time. |
| Compliant. | 7. There is a volume control button on the main screen to control the audible sounds from the system, and a mute button on the application screen. |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
</table>
| 8. | The system provides live, simultaneous display of all of the following data:  
  - The IR License Plate image  
  - The license plate interpretation or system read  
  - A corresponding color overview of the vehicle displaying the captured IR license plate  
  - The date & time stamp  
  - Identification of the camera capturing the image  
  - Parking related vehicle information (permits, notifications, etc.) |
| Compliant. |   |
| 9. | The system captures GPS coordinates for every license plate. |
| Compliant. |   |
| 10. | The system has the ability to GPS stamp all the reads. |
| Compliant. |   |
| 11. | The mobile software component allows the enforcement officer to select which area he is working in and notifies him when the selected zone does not match the current GPS location of the vehicle. |
| Compliant. |   |
| 12. | The mobile software system dynamically sorts the parking zone list based on the zones closest to the vehicle’s current GPS location. |
| Compliant. |   |
| 13. | The mobile software component allows the enforcement officer to select which enforcement they want to enforce for multiple parking permission types, and activate/deactivate all plate based enforcement. Examples: Permits, Events, Pay by Phone by plate, e-chalk, Pay by Plate, Kiosk, Scofflaw, etc. |
| Compliant. |   |
| 14. | The LPR system simultaneously enforces the following applications:  
  - Timing enforcement  
  - Permit enforcement  
  - Pay by Plate Kiosk  
  - Pay by phone by plate  
  - Scofflaw (boot/tow – unpaid tickets)  
  - Multiple Hotlists |
| Compliant. |   |
| 15. | The mobile software component allows the enforcement officer to select the timing period that is being enforced from a drop down list (30 minutes, 1 hour, etc.). |
| Compliant. |   |
| 16. | The mobile software exchanges vehicle timing records with other LPR vehicle systems and enforcement handhelds in real time. |
| Compliant. |   |
| 17. | The LPR system is able to enforce different zones with separate cameras. For example, the right camera can enforce a faculty/staff parking zone while the left camera enforces a student parking zone. |
| Compliant. | 18. The main screen on the system has integrated ticketing, so when an enforcement officer has an LPR “hit” they can simply press one button to complete enforcement activities (citation generation, booting, towing, permit issuance) within the same LPR application. |
| Compliant. | 19. The mobile software component allows the enforcement officer to manually enter plates that are unreadable. |
| Compliant. | 20. The mobile software component gives a unique audible and visible alert when an illegally parked vehicle is discovered. |
| Compliant. | 21. The Alert Screen remains displayed until acknowledged by the enforcement officer, and, while displayed, the system continues to process license plate data in the background. All captured data is stored in the system during this interval. |
| Compliant. | 22. The system provides the enforcement officer with the capability to manually enter a license plate for the purpose of searching that license plate against the system’s database(s). |
| Compliant. | 23. The system is capable of various configurations to capture plates in any of the following modes depending on the configuration:  
  • An adjacent lane on either side of the vehicle while driving through traffic and/or parking lots.  
  • Traffic in an adjacent lane while parked on the side of shoulder of a roadway.  
  • Any parking application from parallel to perpendicular parked car orientation with respect to the movement of the police vehicle. |
| Compliant. | 24. Software is able to enforce shared permits across multiple mobile LPR vehicles and enforcement handhelds, meaning that one permit could be associated to several vehicles but only one vehicle can use the unique permit at a time. Notifies the enforcement officer in real-time when more than one vehicle on a shared permit is in enforcement during the same timeframe. When identified, the officer has the ability to issue citations to either or both vehicles. |
| Compliant. | 25. System supports both visible and silent vehicle notifications. Visible notifications will be displayed to the enforcement officer in the vehicle, while silent notifications will not be displayed to officer but will be sent by email to the user who created the alert. |
## Compliant.

26. The system provides a feature to enable or disable “fuzzy-logic” plate matching in each LPR vehicle to enable the system to match common number character issues (such as 0/O and 8/B) or unknown characters. This feature can be enabled or disabled at the user’s discretion. Fuzzy logic verifies multiple permutations of one plate to increase the read rate.

## Compliant.

27. Software supports the ability to add non-LPR camera-generated photos for issued citations, either during or after the citation issuance process.

## Compliant.

28. Software provides an image-based license plate verification step before citation issuance. This is designed to ensure that all plate reads are reviewed by an enforcement officer before a citation is issued.

## Compliant.

29. Software allows the enforcement officer to request a void for any citations issued.

## Compliant.

30. The back office system provides for the ability to review citations either before or after the citation has been issued. Citations are able to be flagged for review and either corrected or voided upon review.

## Compliant.

31. LPR data from both fixed and mobile LPR cameras is able to be searched and referenced from within the same back office software used for citations and permit management.

### ENTRY STATION HARDWARE/SOFTWARE REQUIREMENTS:

The NuPark solution supports fixed LPR cameras for use with entry stations, license plate inventory, vehicle counting, and vehicle monitoring. All of the LPR data feeds into the NuPark database and is available for vehicle search and notification. Our proposed LPR camera, the AutoVu SharpX, and all required software comply with the following requirements, as listed in the RFP:

<table>
<thead>
<tr>
<th>Compliant.</th>
<th>1. Support-fixed LPR camera to identify vehicles before they reach the entry station.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Compliant.</td>
<td>2. The entry station software is designed for touchscreen use.</td>
</tr>
<tr>
<td>Compliant.</td>
<td>3. The entry station software runs on a Windows 7 or higher touchscreen all-in-one kiosk.</td>
</tr>
<tr>
<td>Compliant.</td>
<td>4. Entry station software identifies vehicle permissions and notifies users with a visual and audio notification if a vehicle is allowed past entry station.</td>
</tr>
</tbody>
</table>
5. Entry station software provides the ability to record vehicles that drive past entry station or disregard entry station user directions.

6. Entry station software supports both visible and silent vehicle notifications. Visible notifications are displayed to the entry station user, while silent notifications will not be displayed to the enforcement officer but will be sent by email to the user who created the alert.

7. The system provides the ability to create “covert” vehicle notifications for law enforcement. A covert alert will not alert the user to a hit, but will send an electronic alert. This alert will include the notification type, details, license plate image, overview image, GPS coordinates, and a map of the GPS location.

**ADMINISTRATIVE ACCESS/SYSTEM MANAGEMENT**

- The system should provide convenient management access to the system for administration and supervisors. Authorized personnel should have complete control of the functionality and user interface, along with the ability to monitor and manage users, citations, appeals, hearings, booting/towing, invoices, payments, reports, user groups, parking lots, audit system settings, and other parking management tasks, all in real time. When changes are made in the administrative system, the appropriate information should be made available on the handheld devices.

Compliant. NuPark’s comprehensive software provides a full, real-time, administrative portal that gives your authorized personnel the ability to monitor and manage users, control your system functionality and user interface, create and schedule tasks, manage citations, appeals, hearings, booting/towing, invoices, payments, reports, user groups, parking lots, audit system settings, and more, all from one convenient management website. Your staff members simply log in with a unique ID and password, and all the tools needed to complete various parking tasks are at their fingertips.

**User Roles, Rights, Access Privileges, and Passwords:** NuPark's system security includes group level access rights, which are assigned and managed by your authorized administrators. Every user is given a unique ID and password for access and tracking purposes. You control the levels of access rights and security privileges based on either a job set or individual privileges, and an unlimited number of roles can be defined, depending on your business requirements. We give you the ability to control who can view/edit/delete specified data within your system.

**Integration:** The NuPark solution was developed from the beginning to seamlessly integrate with other information and parking management systems, including central single sign in systems. In fact, NuPark is a member of the InCommon Federation. Standard interfaces provide for two-way batch and real time data transfer of customer, citation, housing, payroll, financial, and other data. We have experience seamlessly integrating and have partnered with all major multi-space metering and pay-by-cell systems to provide a comprehensive real time solution for parking operations. We do not charge more for these interfaces, nor do we assess an upcharge for exchanging real-time data.
Current Integrations include the following:

<table>
<thead>
<tr>
<th>Multi-Space Meters</th>
<th>Pay-by-Cell</th>
</tr>
</thead>
<tbody>
<tr>
<td>Parkeon</td>
<td>PayByPhone</td>
</tr>
<tr>
<td>Cale</td>
<td>MobileNow!</td>
</tr>
<tr>
<td>Digital/T2</td>
<td>ParkMobile</td>
</tr>
<tr>
<td>Vendtek</td>
<td>Passport (In Progress)</td>
</tr>
</tbody>
</table>

**Local Login:** All customers have the ability to use the e-commerce site to create a username and password for account access. Your authorized administrators control local password standards, including requirements for length, alphanumeric types (caps and non caps) and special character inclusion, and both administrators and users have the ability to change or force change passwords when necessary. Local passwords are encrypted using a one-way hash and stored in the database. At NuPark, we provide you with a convenient, easy-to-use system that is also protected with the highest levels of security.

**Audit Trail:** All actions taken within the system are captured and logged with a time/date stamp. A detailed history of all changes to all data types is retained and available for viewing within the application and in queries and reports. Searches can be made using any relevant terms, including customer, user, data changed, previous value, and date of change.

**ADMINISTRATIVE ACCESS/SYSTEM MANAGEMENT REQUIREMENTS:**

NuPark Administrative Access/System Management capabilities include the following, as listed in the RFP:

<table>
<thead>
<tr>
<th>Compliant.</th>
<th>1. Proposed system must be able to interface in real-time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Compliant.</td>
<td>2. Proposed system must have a real-time interface with a parking meter/pay station or pay-by-phone vendor for pay-by-plate paid parking.</td>
</tr>
<tr>
<td>Compliant.</td>
<td>3. Vendor must have proven experience enforcing pay-by-plate parking systems in real time. Please provide list of vendors.</td>
</tr>
<tr>
<td>Compliant.</td>
<td>4. The proposed pay-by-plate web office component must maintain ongoing communication, which verifies connectivity with the pay-by-plate systems on an ongoing basis.</td>
</tr>
<tr>
<td>Compliant.</td>
<td>5. If the communication fails for any reason, the proposed system must inform the enforcement officer that the system is down and cannot enforce pay-by-plate meter payments at that time.</td>
</tr>
<tr>
<td>Compliant.</td>
<td>6. The communication failure alarm must alert a designated system administrator of the failure.</td>
</tr>
</tbody>
</table>
Compliant.

7. If the pay-by-plate communication alarm is active, and although the enforcement officer is blocked from ticketing for pay-by-plate parking meter payments violations, the software should still allow the issuance of tickets for other types of violations.

Compliant.

8. The system should have a proven method of identifying enforcement officer input errors when the mobile device is used in handheld mode.

Compliant.

9. To prevent the issuance of a ticket to a paid parker, the ALPR software ticket issuance component must make a final real-time verification of paid parking rights prior to the printing of the ticket.

Compliant.

10. The selected vendor must have a common API so that pay-by-phone and parking meter companies can push their real-time transactions.

Compliant.

11. The back office component must have statistical reporting on pay-by-plate related alerts and ticketing activity.

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**E-COMMERCE PORTAL/MOBILE APP**

The system should include a comprehensive e-commerce portal, as well as an optional iOS and Android mobile application, which allow customers to manage their parking needs from any computer or mobile device. The e-commerce site must be highly augmentable and provide support for multiple languages. The site should allow parkers to login with a username and password and then guide them through whichever process they choose, including permit purchases and account changes.

Compliant. The uParkCampus and uParkCity solutions includes a comprehensive e-commerce site, as well as an optional iOS and Android mobile application, which allow customers to manage their parking needs from any computer or mobile device. Parkers simply login with a unique username and password, and the system will guide them through whichever process they choose, including permit purchases and account changes. Your customers will be able to use any method of payment requested by you, including but not limited to credit, debit, or recurring payments through bank or payroll.

NuPark’s e-commerce site is intuitive, dynamic, and flexible, and includes but is not limited to the following capabilities:

1. Customer Account and Vehicle Management
2. Product-based Messaging
3. Automated Customer Reminders
4. Product Search and Browse
5. Printable Temporary Permits
6. Email Confirmations
7. Automated Renewal of Permits, Products, and Programs
8. Recurring Payments
9. “Where Can I Park” Permit Validation
10. “Where Did I Park” Vehicle Location
11. Event Parking
12. Violator reporting by parking patrons
13. Citation Payments (including boot/tow fees)
14. Citation Appeals

Additionally, NuPark includes a departmental permits e-commerce solution. The department permit portal allows departments to manage their departmental permits online, and includes the following:
   1. Vehicle license plate registration
   2. Short-term permit assignment with automatic permit expiration
   3. Parking policy enforcement to ensure parkers who should not be assigned department permits (students, staff) cannot have permits assigned to their vehicle.
   4. Ability to request and purchase additional temporary permits for department functions

NuPark’s modern and flexible e-commerce site is also highly augmentable. A wide range of modifications to its standard capabilities are available based on your business needs. The e-commerce system is built on an off-the-shelf content management system. Your administrators are able to manage web store settings and options, including but not limited to product sales settings, messaging management, automated reminders, as well as the ability to edit product sales workflows, verbiage, and visual design elements, all through our comprehensive management website. Additionally, the site provides support for multiple languages.

NuPark’s custom-branded consumer app provides all of the following functionality, as listed in the RFP:
- Support for iOS and Android platform. Windows Mobile and Blackberry available upon request.
- Permit Purchase, Citation Appeal, Citation Payment
- Permit Parking Privilege Verification (Where can I park?)
- Optional Parking Violator Reporting
- Occupancy Data (when available)

**ENFORCEMENT: CITATION ISSUANCE**

◆ The handheld enforcement solution should provide the ability to manage the citation process in real time. Field officers must be able to issue and verify permits using barcode scanner, manual entry, or LPR; take photographic evidence and attach photos to citation record; issue citations, review full vehicle citation history; and record and review boot/tow records in the field. The system should provide the ability to issue citations electronically, by letter, or printed on site.

Compliant. NuPark’s comprehensive LPR-enhanced system gives you all the hardware and software needed to efficiently manage your enforcement process from permit verification to citation reconciliation. Citations can be issued electronically via email or letter or printed on the fly (often based on whether the vehicle is identified/affiliated or not). Interfaces with both in-state and out-of-state DMV are offered (when available) to track owner information of citations issued to unidentified vehicles. Interfaces with outside systems can be configured as desired to share citation data.
Citation Management: NuPark’s comprehensive parking solution gives you the ability to configure citation rules and parking permissions in real time, according to your administrative code for parking violations. All photo evidence uploaded to the citation record by either the parker during the appeals process or the field officer during citation writing is viewable in the citation record. Our system accepts several types of image files, including jpg, pdf, xls, and doc.

Citation Management

Citation Issuance Dashboard
Handheld Enforcement Hardware: The NuPark handheld enforcement solution provides the ability to issue and verify permits, issue citations, and record boot and tow records in the field. The NuPark platform supports both rugged and non-rugged Windows and iOS handhelds, Android devices, and many Bluetooth printers. The rugged handheld is the Panasonic Toughpad FZ-M1. The enforcement-ready handheld is certified to meet MIL-STD-810G and IP65 specifications for resistance to drops up to 5 feet, water, dust, and other elements. It includes a long-life, user-replaceable battery and a sunlight-readable, high-sensitivity, 7-inch multi-touch screen for use even with gloves.

Hardware Warranty: The rugged handheld hardware includes a three-year warranty, and ALPR hardware includes a one-year warranty with the option to purchase additional years.

Real Time Communication: The NuPark handheld enforcement solution features real-time communication with all aspects of the overall parking system. All devices include multi-network high-speed 4G LTE networking. This real-time integration allows for robust reporting and quick access to system data.

Booting/Towing: Your authorized staff members configure the NuPark system for boot and tows according to your policies. Real time data alerts enforcement officers when a vehicle is eligible for a boot or tow. Officers can record boot/tow actions in the field on the handheld or vehicle tablet and can take photos to attach to the record. Release of boots and impoundments can also be recorded in the field and updated in real time in the backend office. Boot/tow fees can be paid at multi-space meters or online after hours to allow for a 24/7 unstaffed cashier, while still providing the release service.

The handheld enforcement solution should be easy to learn and simple to use, and the platform should support Windows, Android, and iOS devices. Devices should have large screen so that enforcement officers can easily see the information on the screen and enter data using a large on-screen keyboard. Citation Issuance should be a simple, five step process.

Handheld Enforcement Software: The NuPark handheld enforcement solution is designed to be easy to learn and simple to use. The large screen, lightweight, devices allow enforcement officers to easily see the information on the screen and to enter data using a large on-screen keyboard. The GPS-based zone definitions allow for zones to be sorted for the officers based on the closest zone to their current location. If they are not within the geo-fence of the selected zone a warning will be displayed for the officer. If the officer continues to issue the citation, the citation will be automatically flagged by the citation review dashboard for administrator review. In order to speed the issuance of citations, the last citation type issued will be at the top of the list for usage. The rest of the list is sorted by usage of that officer with the more commonly used violations bubbling to the top of the list. Finally, an optional last step displays the license plate image either taken by the LPR camera or by the officer.
Issuing a Citation is a convenient and efficient five-step process.

1. Enter plate/permit/space. (license plate, permit number, space number) to search for latest parking related information.
2. Review vehicle data. including any NuPark payments, permits, outstanding citations, scofflaw lists, etc.
3. Enter Vehicle information. If vehicle is already in database, this step is automatically skipped.
4. Enter Violation Information. Multiple violations can be selected and printed on one citation.
Handheld enforcement devices must provide the ability to "chalk tires" of vehicles in fixed time zone parking areas, and enforcement devices should share time zone records automatically, so one officer can create the initial time zone record and a second officer can issue a citation based on the time zone violation. Time zone information, including photos, should be stored centrally, so as to be accessed on any enforcement handheld or through the back office software.

Compliant. NuPark's handheld enforcement devices provide the ability to "chalk tires" of vehicles in fixed time zone parking areas in order to enforce time zone limits. The handheld maintains a file of tagged vehicles and your officers can access the elapsed time whenever necessary. In addition, field officers working time zone enforcement are able to share time zone records, so one officer can create the initial time zone record and a second officer can issue a citation based on the time zone violation. Time zone information, including photos, is stored centrally and can be accessed on any enforcement handheld or through the back office software. This type of modern feature allows your officers to more accurately identify violators, increasing citation issuance and your revenue.

The enforcement system must provide the ability to issue citations without printing a paper citation. These citations should be generated by in-vehicle or handheld citation software. Once issued citations should be emailed to known customers with email address and mailed to those without.

Compliant. NuPark’s flexible enforcement solution gives you the ability to issue e-citations in addition to or instead of paper citations. Identified violations can be queued for review prior to actual issuance, which enhances safety in the field by keeping the enforcement vehicle moving at regular speed without continued stops, and can also be helpful for training new officers. Once issued, citations are emailed to known customers with email addresses and mailed to those without.
The e-citations module includes the following features, as listed in the RFP:

- **Citation Review Dashboard:** This review utilizes user-configured settings to identify citations for review before issuance. Additionally, before issuance an automatic business rule check is performed to ensure system changes haven’t occurred between the violation date and issuance date. One example of this would be if an online permit were purchased after a violation was identified but before the citation was issued; based on your configuration and business rules the citation would be discarded due to the updated information.

- **Vehicle notification tracking:** Users can setup a field alert to require vehicles with multiple citations within a set time frame to be provided with an additional visual notification on the vehicle. The system will then allow the officer to note their actions after the alert.

- **Optional Paper Citations:** This feature gives you the option to issue paper citations for unidentified vehicles, thereby decreasing the need for obtaining owner information for unidentified vehicles due to the possibility of off-windshield payments.

- **Date/Time Stamp:** Both the Violation Date/Time and Issued Date/Time is recorded for every citation issued, giving you a clear and efficient audit trail.

- **Location Link:** Each e-citation provides a link to a Google Map view of the violation location, giving an additional piece of evidence for customer review. This type of modern feature decreases unnecessary appeals.

### HANDHELD PARKING ENFORCEMENT SYSTEM (HPES) REQUIREMENTS:

NuPark’s robust handheld parking enforcement system complies with the following requirements, as listed in the RFP:

<table>
<thead>
<tr>
<th>Requirement</th>
<th>Compliance</th>
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<tbody>
<tr>
<td>1. HPES Software is capable of executing the following:</td>
<td>Compliant.</td>
</tr>
<tr>
<td>- Parking Ticket Issuance</td>
<td></td>
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<tr>
<td>- Timing Limit Marking</td>
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<tr>
<td>- Permit enforcement</td>
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<tr>
<td>- Pay by plate Parking Meter/Pay by Phone enforcement</td>
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<tr>
<td>- Digital image capture</td>
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<tr>
<td>- Asset Management Reporting</td>
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<tr>
<td>- Automated scofflaw detection</td>
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<tr>
<td>- Automated hotlist detection</td>
<td></td>
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<tr>
<td>- GPS Capture</td>
<td></td>
</tr>
<tr>
<td>- Boot/Tow Management</td>
<td></td>
</tr>
<tr>
<td>- Motorist Assistance Management</td>
<td></td>
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<tr>
<td>2. The HPES system can apply an app locking mechanism. An end user without</td>
<td>Compliant.</td>
</tr>
<tr>
<td>admin privileges cannot access Android or iOS settings and cannot access</td>
<td></td>
</tr>
<tr>
<td>other unauthorized resident Android or iOS apps.</td>
<td></td>
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<tr>
<td>3. HPES application software incorporates a user login. The user will be</td>
<td>Compliant.</td>
</tr>
<tr>
<td>required to enter a valid username and password to gain access to</td>
<td></td>
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<tr>
<td>application screens.</td>
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<tr>
<td>4. Each individual enforcement officer will have his/her own defined</td>
<td>Compliant.</td>
</tr>
<tr>
<td>username and password.</td>
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<tr>
<td>Compliant.</td>
<td>5. Software automatically stores captured GPS coordinate on all transactions, including issued ticket record.</td>
</tr>
<tr>
<td>Compliant.</td>
<td>6. Ticketing software uses GPS coordinate to cross-reference GIS data to auto-populate location fields on the handheld screen, automatically with no user-intervention. Dependent on availability of GIS data.</td>
</tr>
</tbody>
</table>
| Compliant. | 7. Each ticket uses the same ticket range whether it is a  
- Normal parking ticket  
- Voided ticket  
- Warning ticket |
| Compliant. | 8. All data entered is available on user-defined drop-down lists with the exception of Plate #, VIN #, Meter #, Block# |
| Compliant. | 9. All drop-down lists are defined and easily managed by the user on the back office system. |
| Compliant. | 10. Software provides alphanumeric search-thru drop-down. E.g. entering the 1st character of the “Street name” will position the cursor on the first street beginning with that character. “F” – Forest/Farthington/Fitzgerald/etc... The same would apply to all drop-down lists. |
| Compliant. | 11. Upon entry of vehicle plate number, HPES will alert the enforcement officer if special conditions exist & provide special instructions if applied. Examples of special conditions include:  
- Scofflaw – unpaid tickets  
- Permit holder  
- Stolen vehicles  
- Tolerances – undercover vehicles or V.I.P.’s |
<p>| Compliant. | 12. Allow additional descriptive information to be entered for qualifying the Location field. E.g. a second street name + situation. “Corner of” street-1 &amp; street-2 |
| Compliant. | 13. Infractions should be categorized to reduce the size of infraction drop downs. |
| Compliant. | 14. The software must retain values for the next vehicle being ticketed. |
| Compliant. | 15. The software must retain values for additional violations to the same vehicle. |
| Compliant. | 16. Where plate number is not available, enforcement officer enters VIN in dedicated VIN field. |
| Compliant. | 17. Provide multiple fields for recording officer notes. |</p>
<table>
<thead>
<tr>
<th>Compliant.</th>
<th>18. Must provide a private note field to capture enforcement officer’s observations such as abusive behavior. The officer will be able to store unlimited private notes per ticket.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Compliant.</td>
<td>19. A drop-down list of templates of commonly used comments is required to minimize keystrokes.</td>
</tr>
<tr>
<td>Compliant.</td>
<td>20. The enforcement officer may add private notes to any previously issued ticket.</td>
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<tr>
<td>Compliant.</td>
<td>21. The enforcement officer may add captured images to any previously issued ticket. Each ticket will accommodate 4 digital images.</td>
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<tr>
<td>Compliant.</td>
<td>22. The Comment field will be 60 characters.</td>
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<tr>
<td>Compliant.</td>
<td>23. The comment template from the drop down list of templates must not be capable of being edited using the virtual keypad.</td>
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<tr>
<td>Compliant.</td>
<td>24. Images are captured and stored directly on the ticket record after the ticket has been printed and served.</td>
</tr>
<tr>
<td>Compliant.</td>
<td>25. Images may be captured and stored directly on any ticket record selected from a list of issued tickets.</td>
</tr>
<tr>
<td>Compliant.</td>
<td>26. Images are embedded in the ticket record and not stored as a separate file and not in common data formats such as JPG, BMP, TIF, GIF, etc. This eliminates tampering of captured images.</td>
</tr>
<tr>
<td>Compliant.</td>
<td>27. A timing function for “electronic chalking” is required and should be accessible from the main ticketing screen.</td>
</tr>
<tr>
<td>Compliant.</td>
<td>28. Enforcement officer should not be required to exit ticketing screen to access other application functions. A menu of functions and sub- applications is available on each application screen.</td>
</tr>
<tr>
<td>Compliant.</td>
<td>29. Once vehicle is recorded as a timed vehicle, the enforcement officer will be able to view timed vehicles from a list.</td>
</tr>
<tr>
<td>Compliant.</td>
<td>30. The timed vehicles will be listed according to the street/location they were timed on. The list of streets will only include streets where enforcement officer recorded timing take-downs.</td>
</tr>
<tr>
<td>Compliant.</td>
<td>31. Entry of an already timed vehicle will automatically display the plate#, location, &amp; time stamp of the original timed entry. This window will offer the enforcement officer choices to issue a citation, re-time the vehicle with new time stamp and/or new location.</td>
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<tr>
<td>No.</td>
<td>Requirement</td>
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<td>32.</td>
<td>The HPES software should highlight those timed vehicles whose time has expired. E.g. the entry on the timing pickup list would be bolded clearly indicating the timed vehicles in violation.</td>
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<tr>
<td>33.</td>
<td>The HPES software should block the enforcement officer from issuing a “Timing Ticket” if the time for the vehicle has not yet expired.</td>
</tr>
<tr>
<td>34.</td>
<td>The HPES software should be capable of sharing timing data between multiple handheld devices in real time. One enforcement officer should be able to time the vehicle, any another officer on any other handheld or LPR vehicle should be able to verify timing status to issue ticket.</td>
</tr>
<tr>
<td>35.</td>
<td>Enforcement officer should be able to report a broken or damaged parking meter from a menu of functions on the ticketing screen.</td>
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<tr>
<td>36.</td>
<td>Ability to issue a courtesy/warning ticket – the courtesy ticket amount will display 0 (zero) however a regular ticket number will be issued and recorded.</td>
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<tr>
<td>37.</td>
<td>Ability to request a void for an already issued and printed ticket from a list of issued tickets.</td>
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<tr>
<td>38.</td>
<td>Ability to reprint any ticket or warning tickets.</td>
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<tr>
<td>39.</td>
<td>Ability to add or replace captured images to or from any previously issued ticket in the issued tickets list.</td>
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<td>40.</td>
<td>A warning ticket should still be recorded with the original unique ticket number and passed to the HOST with all other issued tickets.</td>
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<tr>
<td>41.</td>
<td>Ability to barcode the ticket number on the printed ticket.</td>
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<tr>
<td>42.</td>
<td>Ability to record complete Tow process including location from, location to, vehicle damage before and after, respective tow fees.</td>
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<tr>
<td>43.</td>
<td>System must carry reusable information captured during ticketing and directly deposit values in tow form, including all vehicle information, and ticket location.</td>
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<td>44.</td>
<td>Must have 4G WWAN connectivity capabilities. Must be able to connect with multiple common local wireless carriers.</td>
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<tr>
<td>45.</td>
<td>Must be capable of communicating issued ticket data to back office in real time or batch.</td>
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<tr>
<td>46.</td>
<td>The user must not have to toggle out of the ticket issuance program to look up the paid status from paid parking systems (e.g. not having to toggle out of ticket issuance program to use web portal for paid status).</td>
</tr>
</tbody>
</table>
47. The enforcement officer shall not have to use a web browser or web portal to view paid status.

48. The enforcement officer will see the status of all paid parking within a specified zone on a single screen.

49. Boot/Tow Module: Manage boot and tow transactions for vehicles.
   - Create boot/tow record on handheld or in-vehicle software.
   - Log vehicle damage
   - Dispatch boot/tow staff electronically
   - Capture driver and boot/tow staff signature
   - Record towing details including location and company

50. Allow limited access to public safety officials to add vehicles to notification lists. Once identified vehicle details (photos, location, time, date) will be sent via email to requesting officer. Additionally officers can search vehicle scan images and location data by license plate, customer, or permit.

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**CITATION PAYMENT AND APPEALS**

The system should give users the ability to fully manage the citation process from issuance to payment, and must include appeal and hearing capabilities. It must also offer an e-commerce site where customers can quickly and easily pay citations, including receipt creation.

Compliant. NuPark’s administrative portal gives your authorized staff the ability to fully manage the citation process from issuance through payment, and includes appeal and hearing capabilities, as described in the following sections. Additionally, our efficient e-commerce portal allows your customers to pay or appeal citations from any computer with an Internet connection and modern browser, on their own schedule.

The proposed system should provide parking administrators with the ability to control the actions taken by the system when citations age, balances accumulate, or other triggers occur. Citation history, including payments and delinquencies, must be available to authorized personnel via the administrative site.

Compliant. Your parking administrators utilize our convenient administrative portal to control the actions taken by the system when citations age, balances accumulate, or other triggers take place, based on your unique business rules. For example, the software can be set to place a hold on an account when a customer’s balance reaches a certain dollar amount, or when a citation remains unpaid for a specified amount of time. Our administrative interface gives your authorized personnel the ability to monitor and manage your entire enforcement process, including the ability to access citation history, payments, and delinquencies from one easy-to-use website.
The system must include a multi-level, paperless, online appeal process, where a committee, or any other external designee can review appeals in the office. All citation, vehicle, and customer related history (including photos) should be viewable via the e-commerce site for parkers and via the administrative portal for authorized staff. The system must automatically generate all appeal correspondence from the system in email or printed letter format.

Compliant.

**Customer Access:** Our custom-branded Customer Portal gives parkers the ability to conveniently manage their appeals from any computer or mobile device. Violators simply enter citation number, and all citation information, including evidence images, is available for review. Once the evidence is reviewed, parkers have the option to file an appeal. They simply enter their appeal reason and upload any support documentation or evidence. Automated notifications, set by your authorized administrators, can keep them up to date at each step of the process including when a decision is made on the appeal. NuPark’s customer portal site gives you the ability to create a more efficient appeal experience for both your parkers and staff.

**Administrative Access:** The NuPark system also provides convenience to your staff by giving them the ability to manage the entire appeals process from the administrative site. There your administrators can structure the appeals process, review, and adjudicate on appeals from the convenience of any computer with an Internet connection and modern browser. Your authorized appeal committee personnel have a designated online appeal portal where they can review all citation, vehicle, and customer related history (including photos) as allowed by the parking office, and “vote” individually on the outcome of the citation. The parking office can set the system to apply a decision based on a percentage majority, or staff can choose to review and manually apply decisions from the committee rulings. Once a decision is reached, the system can automatically generate appeal notifications in the form of emails or letters, as designated by your authorized administrators.

The NuPark appeals module includes the following functions, as listed in the RFP:

- Parker registers citation appeal online with customer portal site and uploads all necessary evidence, notes, and photos.
- Appeal officer reviews appeal within system and rules on appeal.
- Parker is notified electronically of decision.
- If requested, second or third level appeal reviews are performed using the system appeal review portal. This portal provides second and third level review staff with all recorded details including citation, customer appeal, previous appeal level notes, and the ability to rule on the appeal.
- Appeal abuse reports are included to help monitor customer abuse of the appeal process.
ADMINISTRATIVE REVIEW AND HEARINGS

◆ A comprehensive Appeals and Hearings Management module should give authorized staff the ability to manage the appeals and hearing process in real time.

Compliant. Our comprehensive Appeals and Hearings Management module gives your authorized staff members the ability to manage the appeals and hearing process in real time.

Appeal response notifications should be automatically or manually generated from within the system, based on settings configured by administrators. All customer communication must be automatically recorded and attached to customer account for future reference. All data should be stored in the system and made available for use in customer communication including hearing times and locations, administrative review and hearing results with explanations, follow-up procedures and more.

Compliant. All customer communications (letter or email) can be generated from within the NuPark system manually or automatically. We provide you with a standard set of templates, which can be used for a variety of purposes, including appeal response. These templates can be further customized by your staff with open fields for system-populated details, and produced as physical letters, emails, and or text messages. All system data is available for notifications, including hearing times and locations, and all customer communication is automatically recorded and attached to the customer account for future reference. Additionally appeal decisions can be scheduled to be sent out after business hours, providing customers time to reflect on the decision before calling the parking office.

ADMINISTRATIVE REVIEW AND HEARINGS MODULE REQUIREMENTS:

<table>
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<tr>
<th>Compliant.</th>
<th>1. Any comments entered will remain with the appeal record.</th>
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<tbody>
<tr>
<td>Compliant.</td>
<td>2. All information related to the citation appeals and hearings process remains within the customer record.</td>
</tr>
<tr>
<td>Compliant.</td>
<td>3. The database automatically links all appeals history information to the customer ID or license plate.</td>
</tr>
<tr>
<td>Compliant.</td>
<td>4. Appeals can be automatically assigned to a hearing officer or appeal board. The appeal board can use the online appeal site to view all citation and appeal details, and make appeal rulings.</td>
</tr>
<tr>
<td>Compliant.</td>
<td>5. Administrators can set specific appeal status codes to suit our business needs.</td>
</tr>
<tr>
<td>Compliant.</td>
<td>6. Each appeals record contains an extensive, scrollable comment and history field for user notes.</td>
</tr>
<tr>
<td>Compliant.</td>
<td>7. Authorized staff can access and adjust citation amounts through the management website.</td>
</tr>
</tbody>
</table>
Compliant. 8. Due dates can be revised and citation amounts updated through the management website.

Compliant. 9. User-defined court costs can be added to appeals.

Compliant. 10. Appeal hearing schedules can be viewed from within the appeal schedule report or from within the appeal hearing calendar.

Compliant. 11. System administrators have full control over court location and hearing time.

Compliant. 12. Citation and customer vehicle license number records are all accessible by authorized personnel through the comprehensive management website.

Compliant. 13. Automated notification system can be set with specific codes to indicate reason appeal was upheld/denied.

Compliant. 14. Notifications can be printed, emailed, or texted.

Compliant. 15. The system supports multiple types of appeals including oral, written, or online. Additional types can be added by the local administrator.

IN-HOUSE SALES/CASHIERING

◆ The proposed system should provide POS functionality, where individual users can configure the look and feel of their cashiering module, including related modules and color themes. All receipts should have the ability to be configured and printed or electronically sent to a customer. A web-based interface must allow for easy processing of many types of transactions.

Compliant. NuPark’s complete parking management system also offers a fully functional, web-based, POS/Cashiering module that gives you the ability to set up face-to-face permit sales, citation payments, and many other types of transactions where you want and when you want. Sales and payment information entered into the system at your POS location is immediately available within the main database for reports and queries.

The NuPark POS functionality has been designed with direct feedback from parking cashiers. Each cashier operates out of a unique system cashier drawer with daily sessions (batches). Each session is balanced and closed out from within the system. Our efficient reporting tool provides an extensive list of cashier reports, including cashier closeout and specified transactions. Individual users can configure the look and feel of their POS feature, including related modules and color themes. All receipts can be configured and printed or electronically sent to a customer.
Our comprehensive solution also offers a full, multi-level cashier closeout system feature that streamlines and automates the cashier’s daily closeout process from start to finish. This cashiering feature gives you real time display of payments, cashier balancing, and supervisor approvals, and also provides the following, as listed in the RFP:

- Start of shift cash count
- End of shift cash count
- Automatic reconciliation between cashier transactions and recorded revenue
- Second level cash count recount and review
- Overall cashier revenue summary and review
- Bank deposit reconciliation
- Spot check audit support
- Support for coin collection from meters

Our unique cashier closeout feature dramatically increases cash controls while decreasing cashier closeout time.

**QUERIES AND REPORTS**

- A robust Reporting Module must be included that provides user-friendly methods to retrieve, display, and utilize system data, including queries, reports, and dashboards. Authorized staff should have the ability to modify, edit, and create reports with any data stored within the system. Queries and reports should be able to be saved for the future and exported in any standard format. Training on the reporting features should be provided during implementation and on an as needed basis.

Out of the box the uParkCity solution includes many user-friendly and customizable methods to retrieve, display, and utilize data from the system.

**Reports:** Our flexible, easy-to-use, and intuitive reporting package includes numerous standard reports for all major modules of the system. Users can modify, edit, and create reports to be produced manually or automatically utilizing the user-friendly report builder. Reports can be configured to run weekly, monthly, or annually, depending on your business needs, and can include any data contained within the system. All reports can be exported in commonly used formats and included in manual/automated notifications. Training on the report builder is provided during implementation and on an as needed basis. The report builder is included in the yearly subscription prices and is available for download and use by any of your authorized staff members.

**Queries:** In addition to the reporting tools, a robust web-based query builder tool is included for quick access to the system data. Queries created by the query manager can be saved for the future and used in the report builder. Data from queries can be viewed and sorted in the system or exported in a number of standard formats including Excel, Word, PDF, comma delimited file, and more.

**Graphs:** Dashboards offer a graphical view of the data to provide for quick data analysis and improved decision-making ability. The included parking operation-focused dashboards offer real-time insight into current hardware status, online permit sales, citation issuance, citation payments, and more. Reports can also be created to include many graph options and styles.
**Audit Trail:** All actions taken within the system are captured and logged with a time/date stamp and all data is available for reports, queries, and graphs. A detailed history of all changes to all data types is retained and available for viewing within the application and in queries and reports.

**AUTOMATED NOTIFICATIONS**

♠ An easy-to-use Communication Designer must be provided that generates email, letter, or text message notifications manually or automatically based on settings created by administrators. Triggers for automated communication should be able to be configured based on a variety of parameter combinations, including customer data and sales histories, and must be able to be scheduled to send immediately, in the future, or at regular intervals. All data stored in the system should be available for use in customer communication including citation images, GPS locations, and custom fields.

Compliant. Letter, email, or text-based customer notifications can be generated from within the NuPark system manually or automatically, based on settings created by your authorized administrators. Our easy-to-use customer communication designer gives your authorized personnel complete control of the creation and editing of emails, letters, and text messages from within the application. Your staff configures settings for automated communication, including triggers based on a wide variety of parameter combinations, including customer data and sales histories. In addition, you will be able to schedule these communications to send immediately, in the future, or at regular intervals. The HTML-based designer allows for graphical and pure HTML editing, and our notifications have no character limits. All data stored in the system is available for use in customer communication including but not limited to citation images, GPS locations, and custom fields.

**Customer Relationship Management:** All customer communications are automatically recorded and attached to customer accounts for future reference. Your authorized staff will have convenient access to all details of each communication related to a customer record on our efficient management site. NuPark gives you a comprehensive Customer Relationship Management system with all the tools needed to keep you and your customers on the same page.

**Integrated LPR Data:** Additionally, the integrated LPR data allows for customer communications based on physical presence not just current products sold. For example, if a lot is going to be closed for an event, emails/texts (or any communication) can be sent to parkers who have actually been parked in that lot over the past 5 days, not just to those who have a permit to be able to park in that lot. This is based on the data automatically collected as part of the LPR enforcement process.

The envisioned system would provide a mass email function, where mass emails can be edited and sent through filtered sets of customer email addresses that are stored in the database. Editing should be able to be done on a group basis or by individual email/letter/text. The system must allow users to respond to and track individual question or complaint emails.

Compliant. uParkCampus/uParkCity allow you to edit and send mass emails/texts through filtered sets of customer email addresses/mobile numbers that are stored in the database. Editing can be done on a group basis or by individual email/letter/text.
All customer communications must be automatically recorded and attached to customer accounts for future reference.

Compliant. All customer communications are automatically recorded and attached to customer accounts for future reference. Your authorized staff use our efficient management portal to access all details of each communication related to a customer record. NuPark gives you a comprehensive Customer Relationship Management system with all the tools needed to keep you and your customers on the same page.

**INTERFACING**

♦ The proposed solution should seamlessly integrate with other information and parking management systems, providing two-way batch and real time data transfer of customer, citation, housing, payroll, financial, in-state and out-of-state DMV, and other types of data. The system must have the ability to deliver interfaces with any system with which the parking operation chooses to share data, including but not limited to access control providers, multi space meter pay station companies, and mobile payment applications. The cost of these interfaces, including the real-time exchange of data, should be included in the subscription.

Compliant. The NuPark solution was designed from the beginning to seamlessly integrate with other information and parking management systems. Standard interfaces provide for two-way batch and real time data transfer of customer, citation, payroll, financial, pay-by-phone, pay-by-plate, mobile payment, and many other types of data. We do not charge more for these interfaces, nor do we assess an upcharge for exchanging real-time data. We are pleased to offer you the expertise of our staff and the robust technology of the NuPark solution, so that you can take advantage of greater efficiencies in your operation now and in the future.

**SYSTEM HOSTING AND SECURITY**

♦ The system should be fully hosted by the vendor on a secure hosting platform that provides features such as frequent backups, network isolation, physical security, and access monitoring and logging. Access controls should also be provided to protect data access by unauthorized users.

Compliant. The NuPark solution provides you with a fully hosted system utilizing the Microsoft Azure hosting platform. Windows Azure delivers a 99.95% monthly SLA with automatic OS and service patching, built-in network load balancing and resiliency to hardware failure. Microsoft is responsible for all servers, services, storage, security, access, OS upgrades, routine maintenance, and backup/recovery for production and test environments.

**System Security:** Azure addresses security risks across its infrastructure with continuous intrusion detection and prevention systems, denial of service attack prevention, regular penetration testing, and forensic tools that help identify and mitigate threats. Azure blocks unauthorized traffic to and within Microsoft data centers using a variety of technologies such as firewalls, partitioned Local Area Networks, and physical separation of back-end servers from public-facing interfaces.
Additional security measures in place to protect your data include the following:

- **Network isolation.** Network isolation prevents unwanted tenant-to-tenant communications, and access controls block unauthorized users from the network. Virtual machines do not receive inbound traffic from the Internet unless customers configure them to do so.

- **24-hour monitored physical security.** Microsoft datacenters are physically constructed, managed, and monitored 24 hours a day to shelter data and services from unauthorized access as well as environmental threats.

- **Monitoring and logging.** Centralized monitoring, correlation, and analysis systems manage the large amount of information generated by devices within the Azure environment, providing continuous visibility and timely alerts to the teams that manage the service. Additional monitoring, logging, and reporting capabilities provide visibility to customers.

- **Patch management.** Security patches help protect systems from known vulnerabilities. Integrated deployment systems manage the distribution and installation of security updates for the Azure service. Customers can apply similar update management processes for virtual machines (VMs) deployed on Azure.

- **Access monitoring and logging:** Security reports are used to monitor access patterns and to proactively identify and mitigate potential threats. Microsoft administrative operations, including system access, are logged to provide an audit trail if unauthorized or accidental changes are made. Customers can turn on additional access monitoring functionality in Azure and use third-party monitoring tools to detect additional threats. Customers can request reports from Microsoft that provide information about user access to their environments.

**System Backups:** Azure SQL Database automatically creates backups of every active database using the following schedule: Full database backup once a week, differential database backups once a day, and transaction log backups every 5 minutes. The full and differential backups are replicated across regions to ensure availability of the backups in the event of a disaster. By storing your data in Azure SQL Database, NuPark takes advantage of many fault tolerance and secure infrastructure capabilities that you would otherwise have to design, acquire, implement, and manage.


**User Roles, Rights, Access Privileges, and Passwords:** NuPark's system security includes group level access rights, which are assigned and managed by your authorized administrators. Every user is given a unique ID and password for access and tracking purposes. You control the levels of access rights and security privileges based on either a job set or individual privileges, and an unlimited number of roles can be defined depending on your business requirements. We give you the ability to control who can view/edit/delete specified data within your system.

**Handhelds must utilize point-to-point encryption and all credit card transactions should be handled and processed directly by the chosen payment gateway. No credit card data should be stored or processed by any component of the system.**

Compliant. The NuPark handhelds utilize Point-to-Point Encryption as required by PCI for mobile credit card capture and transmission. All credit card transactions with uParkCampus/uParkCity systems are handled and processed directly by your chosen payment gateway. As such, no credit card data is stored or processed by any component of the system. Additionally the Microsoft Azure hosting environment used by NuPark is PCI-DSS Level 1 assessed.
IMPLEMENTATION AND TRAINING

◆ The proposed system must thoroughly cover all of the client’s needs for implementation, including on-site and ongoing training, data conversion, and thorough client support.

Compliant. Our experienced NuPark implementation team will provide you with the knowledge, documentation, support, and training needed to successfully transition from your current parking system to the NuPark solution. Our comprehensive implementation process includes the following:

1. Data Conversion
2. Review of current processes and operational goals
3. Configuration of the NuPark system
4. Configuration of integrations and interfaces
5. Field hardware installation and configuration
6. Online system training
7. On-site implementation and training on all facets of the system during go-live
8. Follow-up training post go-live

Timeline: NuPark is prepared to begin the implementation process immediately upon award of the contract. Typically our system can be implemented within 60-120 business days of the award date depending on your timelines and resource availability. The implementation phases listed above typically occur in the order listed, while some take place concurrently.

Integrations: NuPark is happy to match the format of current interfaces (if desired) to ensure a smooth transition between systems and a minimal impact on local IT resources. We are pleased to offer you the expertise of our staff and the robust technology of the NuPark solution, so that you can take advantage of greater efficiencies in your operation.

Methodology: You will be assigned a dedicated project manager and implementation team to support and guide you through this important transition. The team will meet with you at least weekly to cover scheduled tasks and address any outstanding items. We focus on understanding your rules and procedures as well as operational goals. We make sure no stone is left unturned by offering you full integration with any other outside system you desire. Our training is customized to your parking operation and is designed to make you feel confident and comfortable with the system. NuPark is committed to ensuring you have a successful transition and go-live.

Data Conversion: Included in the standard NuPark pricing is data conversion from your existing parking database. We will transfer, clean, convert, and normalize your current parking data. This can also be used to purge unwanted or unneeded data. Once complete the data will be loaded into the uParkCity or uParkCampus system for use.

Peer-to-Peer Support: You will be paired up with a current NuPark customer as a customer implementation partner. This partner is available throughout the install process and after go live for direct communication. The goal is to create a close relationship with another NuPark customer. You will be able to ask operational questions, gather general information, and receive peer-to-peer support from someone who is currently using the NuPark solution.
**On-Site Training:** Our experienced team will provide change management training for your staff, make recommendations on Best Practices, and share operational insight from years of experience operating an LPR-enhanced parking system. Members of our implementation team will be onsite for both the week of go-live and the week after. The goal is to ensure that your parking staff is not only trained on how to use the system, but feels comfortable using the system on a daily basis.

**Follow-up On-Site Training:** We will schedule a follow-up consulting visit to take place a few months after implementation. The follow-up visit is designed to ensure the system is continuing to best serve your business needs. To this end, our on-site personnel gather direct feedback from all levels of your parking team, and discuss additional opportunities to improve and expand your use of the system. Our goal is to provide you with a seamless transition to an effective, automated parking management system that will help you increase revenue and customer satisfaction.

**Ongoing Training and Support:** NuPark's system is designed to be easy to use for both new and experienced users. We will make training available to you in six-month intervals, if required. NuPark also provides a number of ongoing features for any necessary user training. These include an online knowledge base, community forums, and web tutorials. Your success is our success, so we are there for you throughout the life of the contract.

**Client and Customer Support:** Standard support is available via phone, email, or support portal Monday-Friday 8:00 am to 6:00pm local time. Emergency phone support is available 24 hours a day, 7 days week, 365 days a year. Customers can contact support via phone, support website, or email. There are no limits to the number or types of support calls. All standard support issues will be responded to within 24 hours, while emergency items will have a 30-minute response time. Additionally, customers who complete advanced system training will be given direct access to our second level support team.

**Remote Log-In:** Our support staff has been supporting parking applications for 20+ years. With a hosted solution, we see your data in real-time as if we were in your office. When necessary, we can also use a quick and secure remote-login service so that we can see your computer screen, or you can see ours.
7. PRICING

Please submit price list electronically (pricing can be submitted as Discount off MSRP, cost plus, etc). Products, services, warranties, etc. should be included in price list. Prices submitted will be used to establish the extent of a respondent’s products and services (Tab 5) that are available and also establish pricing per item.

Price lists must contain the following:

➢ Product name and part number (include both manufacturer part number and respondent part number if different from manufacturers).
➢ Description
➢ Vendor’s List Price
➢ Percent Discount to NCPA participating entities

Submit price list electronically on CD, DVD, or Flash Drive. Include respondents name, name of solicitation, and date on media of choice.

Not To Exceed Pricing

➢ NCPA requests pricing be submitted as “not to exceed pricing” for any participating entity.
➢ The awarded vendor can adjust submitted pricing lower but cannot exceed original pricing submitted for solicitation.

NCPA requests that vendor honor lower pricing for similar size and scope purchases to other members.

Compliant. Please find our price quote on enclosed CD’s.
8. VALUE ADDED PRODUCTS AND SERVICES

Include any additional products and/or services available that vendor currently performs in their normal course of business that is not included in the scope of the solicitation that you think will enhance and add value to this contract for Region 14 ESC and all NCPA participating entities.

None.
9. REQUIRED DOCUMENTS

◆ 1. Clean Air and Water Act/Debarment Notice
◆ 2. Contractors Requirements
◆ 3. Antitrust Certification Statements
◆ 4. FEMA Standard Terms and Conditions Addendum for Contracts and Grants
◆ 5. Required Clauses for Federal Assistance by FTA
◆ 6. State Notice Addendum
Clean Air and Water Act & Debarment Notice

I, the Vendor, am in compliance with all applicable standards, orders or regulations issued pursuant to the Clean Air Act of 1970, as Amended (42 U.S. C. 1857 (h), Section 508 of the Clean Water Act, as amended (33 U.S.C. 1368), Executive Order 117389 and Environmental Protection Agency Regulation, 40 CFR Part 15 as required under OMB Circular A-102, Attachment O, Paragraph 14 (1) regarding reporting violations to the grantor agency and to the United States Environment Protection Agency Assistant Administrator for the Enforcement.

I hereby further certify that my company has not been debarred, suspended or otherwise ineligible for participation in Federal Assistance programs under Executive Order 12549, “Debarment and Suspension”, as described in the Federal Register and Rules and Regulations.

Potential Vendor | NuPark, Inc.
--- | ---
Print Name | Kevin Uhlenhaker
Address | 912 Petaluma Drive
City, State, Zip | Cedar Park, TX 78613
Authorized signature
Date | March 25, 2016
Contractor Requirements

Contractor Certification
Contractor’s Employment Eligibility

By entering the contract, Contractor warrants compliance with the Federal Immigration and Nationality Act (FINA), and all other federal and state immigration laws and regulations. The Contractor further warrants that it is in compliance with the various state statutes of the states it is will operate this contract in.

Participating Government Entities including School Districts may request verification of compliance from any Contractor or subcontractor performing work under this Contract. These Entities reserve the right to confirm compliance in accordance with applicable laws.

Should the Participating Entities suspect or find that the Contractor or any of its subcontractors are not in compliance, they may pursue any and all remedies allowed by law, including, but not limited to: suspension of work, termination of the Contract for default, and suspension and/or debarment of the Contractor. All costs necessary to verify compliance are the responsibility of the Contractor.

The offeror complies and maintains compliance with the appropriate statutes which requires compliance with federal immigration laws by State employers, State contractors and State subcontractors in accordance with the E-Verify Employee Eligibility Verification Program.

Contractor shall comply with governing board policy of the NCPA Participating entities in which work is being performed

Fingerprint & Background Checks

If required to provide services on school district property at least five (5) times during a month, contractor shall submit a full set of fingerprints to the school district if requested of each person or employee who may provide such service. Alternately, the school district may fingerprint those persons or employees. An exception to this requirement may be made as authorized in Governing Board policy. The district shall conduct a fingerprint check in accordance with the appropriate state and federal laws of all contractors, subcontractors or vendors and their employees for which fingerprints are submitted to the district. Contractor, subcontractors, vendors and their employees shall not provide services on school district properties until authorized by the District.

The offeror shall comply with fingerprinting requirements in accordance with appropriate statutes in the state in which the work is being performed unless otherwise exempted.

Contractor shall comply with governing board policy in the school district or Participating Entity in which work is being performed

Business Operations in Sudan, Iran

In accordance with A.R.S. 35-391 and A.R.S. 35-393, the Contractor hereby certifies that the contractor does not have scrutinized business operations in Sudan and/or Iran.

Authorized signature

Date

March 25, 2016
I affirm under penalty of perjury of the laws of the State of Texas that:

(1) I am duly authorized to execute this contract on my own behalf or on behalf of the company, corporation, firm, partnership or individual (Company) listed below;

(2) In connection with this bid, neither I nor any representative of the Company has violated any provision of the Texas Free Enterprise and Antitrust Act, Tex. Bus. & Comm. Code Chapter 15;

(3) In connection with this bid, neither I nor any representative of the Company has violated any federal antitrust law; and

(4) Neither I nor any representative of the Company has directly or indirectly communicated any of the contents of this bid to a competitor of the Company or any other company, corporation, firm, partnership or individual engaged in the same line of business as the Company.

Company name: NuPark, Inc.
Address: 912 Petaluma Drive
City/State/Zip: Cedar Park, TX 78613
Telephone No.: (512) 786-2886
Fax No.: 
Email address: kevin.uhlenhaker@nupark.com
Printed name: Kevin Uhlenhaker
Position with company: CEO
Authorized signature: 

If any purchase made under the Master Agreement is funded in whole or in part by Federal Emergency Management Agency ("FEMA") grants, Contractor shall comply with all federal laws and regulations applicable to the receipt of FEMA grants, including, but not limited to the contractual procedures set forth in Title 44 of the Code of Federal Regulations, Part 13 ("44 CFR 13").

In addition, Contractor agrees to the following specific provisions:

1) Pursuant to 44 CFR 13.36(i)(1), University is entitled to exercise all administrative, contractual, or other remedies permitted by law to enforce Contractor’s compliance with the terms of this Master Agreement, including but not limited to those remedies set forth at 44 CFR 13.43.

2) Pursuant to 44 CFR 13.36(i)(2), University may terminate the Master Agreement for cause or convenience in accordance with the procedures set forth in the Master Agreement and those provided by 44 CFR 13.44.

3) Pursuant to 44 CFR 13.36(i)(3)-(6)(12), and (13), Contractor shall comply with the following federal laws:
   a. Executive Order 11246 of September 24, 1965, entitled “Equal Employment Opportunity,” as amended by Executive Order 11375 of October 13, 1967, and as supplemented in Department of Labor (“DOL”) regulations (41 CFR Ch. 60);
   b. Copeland “Anti-Kickback” Act (18 U.S.C. 874), as supplemented in DOL regulations (29 CFR Part 3);
   c. Davis-Bacon Act (40 U.S.C. 276a-276a-7) as supplemented by DOL regulations (29 CFR Part 5);
   d. Section 103 and 107 of the Contract Work Hours and Safety Standards Act (40 U.S.C. 327-30) as supplemented by DOL regulations (29 CFR Part 5);
   e. Section 306 of the Clean Air Act (42 U.S.C. 1857(h), section 508 of the Clean Water Act (33 U.S.C. 1368), Executive Order 11738, and Environmental Protection Agency regulations (40 CFR part 15); and
   f. Mandatory standards and policies relating to energy efficiency which are contained in the state energy conservation play issued in compliance with the Energy Policy and Conservation Act (Pub. L.94-163, 89 Stat. 871).

4) Pursuant to 44 CFR 13.36(i)(7), Contractor shall comply with FEMA requirements and regulations pertaining to reporting, including but not limited to those set forth at 44 CFR 40 and 41.

5) Pursuant to 44 CFR 13.36(i)(8), Contractor agrees to the following provisions regarding patents:
   a. All rights to inventions and/or discoveries that arise or are developed, in the course of or under this Agreement, shall belong to the participating agency and be disposed of in accordance with the participating agencies policy. The participating agency, at its own discretion, may file for patents in connection with all rights to any such inventions and/or discoveries.

6) Pursuant to 44 CFR 13.36(i)(9), Contractor agrees to the following provisions, regarding copyrights:
   a. If this Agreement results in any copyrightable material or inventions, in accordance with 44 CFR 13.34, FEMA reserves a royalty-free, nonexclusive, and irrevocable license to reproduce, publish or otherwise use, for Federal Government purposes:
      1) The copyright in any work developed under a grant or contract; and
      2) Any rights of copyright to which a grantee or a contractor purchases ownership with grant support.

7) Pursuant to 44 CFR 13.36(i)(10), Contractor shall maintain any books, documents, papers, and records of the Contractor which are directly pertinent to this Master Agreement. At any time during normal business hours and as often as the participating agency deems necessary, Contractor shall permit participating agency, FEMA, the Comptroller General of United States, or any of their duly authorized representatives to inspect and photocopy such records for the purpose of making audit, examination, excerpts, and transcriptions.

8) Pursuant to 44 CFR 13.36(i)(11), Contractor shall retain all required records for three years after FEMA or participating agency makes final payments and all other pending matters are closed. In addition, Contractor shall comply with record retention requirements set forth in 44 CFR 13.42.
Required Clauses for Federal Assistance provided by FTA

ACCESS TO RECORDS AND REPORTS

Contractor agrees to:

a) **Maintain** all books, records, accounts and reports required under this Contract for a period of not less than three (3) years after the date of termination or expiration of this Contract or any extensions thereof except in the event of litigation or settlement of claims arising from the performance of this Contract, in which case Contractor agrees to maintain same until Public Agency, the FTA Administrator, the Comptroller General, or any of their duly authorized representatives, have disposed of all such litigation, appeals, claims or exceptions related thereto.

b) **Permit** any of the foregoing parties to inspect all work, materials, payrolls, and other data and records with regard to the Project, and to audit the books, records, and accounts with regard to the Project and to reproduce by any means whatsoever or to copy excerpts and transcriptions as reasonably needed for the purpose of audit and examination.

*FTA does not require the inclusion of these requirements of Article 1.01 in subcontracts. Reference 49 CFR 18.39 (i)(11).*

CIVIL RIGHTS / TITLE VI REQUIREMENTS

1) **Non-discrimination.** In accordance with Title VI of the Civil Rights Act of 1964, as amended, 42 U.S.C. § 2000d, Section 303 of the Age Discrimination Act of 1975, as amended, 42 U.S.C. § 6102, Section 202 of the Americans with Disabilities Act of 1990, as amended, 42 U.S.C. § 12132, and Federal Transit Law at 49 U.S.C. § 5332, Contractor or subcontractor agrees that it will not discriminate against any employee or applicant for employment because of race, color, creed, national origin, sex, marital status age, or disability. In addition, Contractor agrees to comply with applicable Federal implementing regulations and other implementing requirements FTA may issue.

2) **Equal Employment Opportunity.** The following Equal Employment Opportunity requirements apply to this Contract:

a. **Race, Color, Creed, National Origin, Sex.** In accordance with Title VII of the Civil Rights Act, as amended, 42 U.S.C. § 2000e, and Federal Transit Law at 49 U.S.C. § 5332, the Contractor agrees to comply with all applicable Equal Employment Opportunity requirements of U.S. Dept. of Labor regulations, “Office of Federal Contract Compliance Programs, Equal Employment Opportunity, Department of Labor, 41 CFR, Parts 60 et seq., and with any applicable Federal statutes, executive orders, regulations, and Federal policies that may in the future affect construction activities undertaken in the course of this Project. Contractor agrees to take affirmative action to ensure that applicants are employed, and that employees are treated during employment, without regard to their race, color, creed, national origin, sex, marital status, or age. Such action shall include, but not be limited to, the following: employment, upgrading, demotion or transfer, recruitment or recruitment advertising, layoff or termination, rates of pay or other forms of compensation; and selection for training, including apprenticeship. In addition, Contractor agrees to comply with any implementing requirements FTA may issue.

b. **Age.** In accordance with the Age Discrimination in Employment Act (ADEA) of 1967, as amended, 29 U.S.C. Sections 621 through 634, and Equal Employment Opportunity Commission (EEOC) implementing regulations, “Age Discrimination in Employment Act”, 29 CFR Part 1625, prohibit employment discrimination by Contractor against individuals on the basis of age, including present and prospective
employees. In addition, Contractor agrees to comply with any implementing requirements FTA may issue.

c. **Disabilities.** In accordance with Section 102 of the Americans with Disabilities Act of 1990, as amended (ADA), 42 U.S.C. Sections 12101 et seq., prohibits discrimination against qualified individuals with disabilities in programs, activities, and services, and imposes specific requirements on public and private entities. Contractor agrees that it will comply with the requirements of the Equal Employment Opportunity Commission (EEOC), “Regulations to Implement the Equal Employment Provisions of the Americans with Disabilities Act,” 29 CFR, Part 1630, pertaining to employment of persons with disabilities and with their responsibilities under Titles I through V of the ADA in employment, public services, public accommodations, telecommunications, and other provisions.

d. **Segregated Facilities.** Contractor certifies that their company does not and will not maintain or provide for their employees any segregated facilities at any of their establishments, and that they do not and will not permit their employees to perform their services at any location under the Contractor’s control where segregated facilities are maintained. As used in this certification the term “segregated facilities” means any waiting rooms, work areas, restrooms and washrooms, restaurants and other eating areas, parking lots, drinking fountains, recreation or entertainment areas, transportation, and housing facilities provided for employees which are segregated by explicit directive or are in fact segregated on the basis of race, color, religion or national origin because of habit, local custom, or otherwise. Contractor agrees that a breach of this certification will be a violation of this Civil Rights clause.

3) **Solicitations for Subcontracts, Including Procurements of Materials and Equipment.** In all solicitations, either by competitive bidding or negotiation, made by Contractor for work to be performed under a subcontract, including procurements of materials or leases of equipment, each potential subcontractor or supplier shall be notified by Contractor of Contractor’s obligations under this Contract and the regulations relative to non-discrimination on the grounds of race, color, creed, sex, disability, age or national origin.

4) **Sanctions of Non-Compliance.** In the event of Contractor’s non-compliance with the non-discrimination provisions of this Contract, Public Agency shall impose such Contract sanctions as it or the FTA may determine to be appropriate, including, but not limited to: 1) Withholding of payments to Contractor under the Contract until Contractor complies, and/or; 2) Cancellation, termination or suspension of the Contract, in whole or in part.

Contractor agrees to include the requirements of this clause in each subcontract financed in whole or in part with Federal assistance provided by FTA, modified only if necessary to identify the affected parties.

**DISADVANTAGED BUSINESS PARTICIPATION**

This Contract is subject to the requirements of Title 49, Code of Federal Regulations, Part 26, “Participation by Disadvantaged Business Enterprises in Department of Transportation Financial Assistance Programs”, therefore, it is the policy of the Department of Transportation (DOT) to ensure that Disadvantaged Business Enterprises (DBEs), as defined in 49 CFR Part 26, have an equal opportunity to receive and participate in the performance of DOT-assisted contracts.

1) **Non-Discrimination Assurances.** Contractor or subcontractor shall not discriminate on the basis of race, color, national origin, or sex in the performance of this Contract. Contractor shall carry out all applicable requirements of 49 CFR Part 26 in the award and administration of DOT-assisted contracts. Failure by Contractor to carry out these requirements is a material breach of this Contract, which may result in the termination of this Contract or other such remedy as public agency deems appropriate. Each subcontract Contractor signs with a subcontractor must include the assurance in this paragraph. (See 49 CFR 26.13(b)).
2) **Prompt Payment.** Contractor is required to pay each subcontractor performing Work under this prime Contract for satisfactory performance of that work no later than thirty (30) days after Contractor’s receipt of payment for that Work from public agency. In addition, Contractor is required to return any retainage payments to those subcontractors within thirty (30) days after the subcontractor’s work related to this Contract is satisfactorily completed and any liens have been secured. Any delay or postponement of payment from the above time frames may occur only for good cause following written approval of public agency. This clause applies to both DBE and non-DBE subcontractors. Contractor must promptly notify public agency whenever a DBE subcontractor performing Work related to this Contract is terminated or fails to complete its Work, and must make good faith efforts to engage another DBE subcontractor to perform at least the same amount of work. Contractor may not terminate any DBE subcontractor and perform that Work through its own forces, or those of an affiliate, without prior written consent of public agency.

3) **DBE Program.** In connection with the performance of this Contract, Contractor will cooperate with public agency in meeting its commitments and goals to ensure that DBEs shall have the maximum practicable opportunity to compete for subcontract work, regardless of whether a contract goal is set for this Contract. Contractor agrees to use good faith efforts to carry out a policy in the award of its subcontracts, agent agreements, and procurement contracts which will, to the fullest extent, utilize DBEs consistent with the efficient performance of the Contract.

**ENERGY CONSERVATION REQUIREMENTS**
Contractor agrees to comply with mandatory standards and policies relating to energy efficiency which are contained in the State energy conservation plans issued under the Energy Policy and Conservation Act, as amended, 42 U.S.C. Sections 6321 et seq. and 41 CFR Part 301-10.

**FEDERAL CHANGES**
Contractor shall at all times comply with all applicable FTA regulations, policies, procedures and directives, including without limitation those listed directly or by reference in the Contract between public agency and the FTA, as they may be amended or promulgated from time to time during the term of this contract. Contractor’s failure to so comply shall constitute a material breach of this Contract.

**INCORPORATION OF FEDERAL TRANSIT ADMINISTRATION (FTA) TERMS**
The provisions include, in part, certain Standard Terms and Conditions required by the U.S. Department of Transportation (DOT), whether or not expressly set forth in the preceding Contract provisions. All contractual provisions required by the DOT, as set forth in the most current FTA Circular 4220.1F, dated November 1, 2008, are hereby incorporated by reference. Anything to the contrary herein notwithstanding, all FTA mandated terms shall be deemed to control in the event of a conflict with other provisions contained in this Contract. Contractor agrees not to perform any act, fail to perform any act, or refuse to comply with any public agency requests that would cause public agency to be in violation of the FTA terms and conditions.

**NO FEDERAL GOVERNMENT OBLIGATIONS TO THIRD PARTIES**
Agency and Contractor acknowledge and agree that, absent the Federal Government’s express written consent and notwithstanding any concurrence by the Federal Government in or approval of the solicitation or award of the underlying Contract, the Federal Government is not a party to this Contract and shall not be subject to any obligations or liabilities to agency, Contractor, or any other party (whether or not a party to that contract) pertaining to any matter resulting from the underlying Contract.
Contractor agrees to include the above clause in each subcontract financed in whole or in part with federal assistance provided by the FTA. It is further agreed that the clause shall not be modified, except to identify the subcontractor who will be subject to its provisions.

PROGRAM FRAUD AND FALSE OR FRAUDULENT STATEMENTS

Contractor acknowledges that the provisions of the Program Fraud Civil Remedies Act of 1986, as amended, 31 U.S.C. §§ 3801 et seq. and U.S. DOT regulations, “Program Fraud Civil Remedies,” 49 CFR Part 31, apply to its actions pertaining to this Contract. Upon execution of the underlying Contract, Contractor certifies or affirms the truthfulness and accuracy of any statement it has made, it makes, it may make, or causes to be made, pertaining to the underlying Contract or the FTA assisted project for which this Contract Work is being performed.

In addition to other penalties that may be applicable, Contractor further acknowledges that if it makes, or causes to be made, a false, fictitious, or fraudulent claim, statement, submission, or certification, the Federal Government reserves the right to impose the penalties of the Program Fraud Civil Remedies Act of 1986 on Contractor to the extent the Federal Government deems appropriate.

Contractor also acknowledges that if it makes, or causes to be made, a false, fictitious, or fraudulent claim, statement, submission, or certification to the Federal Government under a contract connected with a project that is financed in whole or in part with Federal assistance originally awarded by FTA under the authority of 49 U.S.C. § 5307, the Government reserves the right to impose the penalties of 18 U.S.C. § 1001 and 49 U.S.C. § 5307 (n)(1) on the Contractor, to the extent the Federal Government deems appropriate.

Contractor agrees to include the above clauses in each subcontract financed in whole or in part with Federal assistance provided by FTA. It is further agreed that the clauses shall not be modified, except to identify the subcontractor who will be subject to the provisions.
State Notice Addendum

Pursuant to certain state notice provisions the following public agencies and political subdivisions of the referenced public agencies are eligible to access the contract award made pursuant to this solicitation. Public agencies and political subdivisions are hereby given notice of the foregoing request for proposal for purposes of complying with the procedural requirement of said statutes:

Nationwide:  http://www.usa.gov/Agencies/Local_Government/Cities.shtml

Other States:  Cities, Towns, Villages, and Boroughs

No.  Cities, Towns, Villages and Boroughs in Oregon

1  CEDAR MILL COMMUNITY LIBRARY
2  CITY COUNTY INSURANCE SERVICES
3  CITY OF ADAIR VILLAGE
4  CITY OF ALBANY
5  CITY OF ASHLAND
6  CITY OF ASTORIA OREGON
7  CITY OF AUMSVILLE
8  CITY OF AURORA
9  CITY OF BEAVERTON
10  CITY OF BOARDMAN
11  CITY OF BURNS
12  CITY OF CANBY
13  CITY OF CANNON BEACH OR
14  CITY OF CANYONVILLE
15  CITY OF CENTRAL POINT POLICE DEPARTMENT
16  CITY OF CLATSKANIE
17  CITY OF COBURG
18  CITY OF CONDON
19  CITY OF COOS BAY
20  CITY OF CORVALLIS
21  CITY OF COTTAGE GROVE
22  CITY OF CRESWELL
23  CITY OF DALLAS
24  CITY OF DAMASCUS
25  CITY OF DUNDEE
26  CITY OF EAGLE POINT
27  CITY OF ECHO
28  CITY OF ESTACADA
29  CITY OF EUGENE
30  CITY OF FAIRVIEW
31  CITY OF FALLS CITY
32  CITY OF GATES
33  CITY OF GEARHART
34  CITY OF GERVais
35  CITY OF GOLD HILL
36  CITY OF GRANTS PASS
37  CITY OF GRESHAM
38  CITY OF HAPPY VALLEY
39  CITY OF HILLSBORO
40  CITY OF HOOD RIVER
41  CITY OF JOHN DAY
42  CITY OF KLAMATH FALLS
43  CITY OF LA GRANDE
44  CITY OF LAKE OSWEGO
45  CITY OF LAKESIDE
46  CITY OF LEBANON
47  CITY OF MALIN
48  CITY OF MCMINNVILLE
49  CITY OF MEDFORD
50  CITY OF MILLCITY
51  CITY OF MILLSBURG
52  CITY OF MILWAUKIE
53  CITY OF MORO
54  CITY OF MOSIER
55  CITY OF NEWBERG
56  CITY OF NORTH PLAINS
57  CITY OF OREGON CITY
58  CITY OF PHOENIX
59  CITY OF PILOT ROCK
60  CITY OF PORT ORFORD
61  CITY OF PORTLAND
62  CITY OF POWERS
63  CITY OF REDMOND
64  CITY OF REEDSPORT
65  CITY OF RIDDLE
66  CITY OF SALEM
67  CITY OF SANDY
68  CITY OF SCAPPOOSE
69  CITY OF SEASIDE
70  CITY OF SHADY COVE
71  CITY OF SHERWOOD
72  CITY OF SPRINGFIELD
73  CITY OF ST. PAUL
74  CITY OF STAYTON
75  CITY OF TIGARD, OREGON
76  CITY OF TUALATIN, OREGON
77  CITY OF WARRENTON
78  CITY OF WEST LINN/PARKS
79  CITY OF WILSONVILLE
80  CITY OF WINTON
81  CITY OF WOOD VILLAGE
82  CITY OF WOODBURN
83  CITY OF YACHATS
84  FLORENCE AREA CHAMBER OF COMMERCE
85  GASTON RURAL FIRE DEPARTMENT
86  GLADSTONE POLICE DEPARTMENT
87  HOUSING AUTHORITY OF THE CITY OF SALEM
88  KEIZER POLICE DEPARTMENT
89  LEAGUE OF OREGON CITIES
90  MALIN COMMUNITY PARK AND RECREATION DISTRICT
91  METRO
92  MONMOUTH - INDEPENDENCE NETWORK
93  PORTLAND DEVELOPMENT COMMISSION
94  RAINIER POLICE DEPARTMENT
95  RIVERGROVE WATER DISTRICT
96  SUNDANCE EMPIRE PARK AND RECREATION
97  THE NEWPORT PARK AND RECREATION CENTER
98  TILLAMOOK PEOPLES UTILITY DISTRICT
99  TUALATIN VALLEY FIRE & RESCUE
100  WEST VALLEY HOUSING AUTHORITY

No.  Counties and Parishes

1  ASSOCIATION OF OREGON COUNTIES
2  BENTON COUNTY
3  CLACKAMAS COUNTY DEPT OF TRANSPORTATION
4  CLATSOP COUNTY
5  COLUMBIA COUNTY, OREGON
6  COOS COUNTY HIGHWAY DEPARTMENT
7  CROOK COUNTY ROAD DEPARTMENT
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No. | Nonprofit & Other
---|---
1 | 211INFO
2 | ACUMENTRA HEALTH
3 | ADDICTIONS RECOVERY CENTER, INC.
4 | ALLFOURONE/CRESTVIEW CONFERENCE CTR.
5 | ALVORD-TAYLOR INDEPENDENT LIVING SERVICES
6 | ALZHEIMERS NETWORK OF OREGON
7 | ASHLAND COMMUNITY HOSPITAL
8 | ATHENA LIBRARY FRIENDS ASSOCIATION
9 | BARLOW YOUTH FOOTBALL
10 | BAY AREA FIRST STEP, INC.
11 | BENTON HOSPICE SERVICE
12 | BETHEL CHURCH OF GOD
13 | BIRCH COMMUNITY SERVICES, INC.
14 | BLANCHLY LANE ELECTRIC COOPERATIVE
15 | BLIND ENTERPRISES OF OREGON
16 | BONNEVILLE ENVIRONMENTAL FOUNDATION
17 | BOYS AND GIRLS CLUBS OF PORTLAND METROPOLITAN AREA
18 | BROAD BASE PROGRAMS INC.
19 | CANBY FOURSQUARE CHURCH
20 | CANCER CARE RESOURCES
21 | CASCADIA BEHAVIORAL HEALTHCARE
22 | CASCADIA REGION GREEN BUILDING COUNCIL
23 | CATHOLIC CHARITIES
24 | CATHOLIC COMMUNITY SERVICES
25 | CENTER FOR RESEARCH TO PRACTICE
26 | CENTRAL BIBLE CHURCH
27 | CENTRAL CITY CONCERN
28 | CENTRAL OREGON COMMUNITY ACTION AGENCY NETWORK
29 | CHILDEPEACE MONTESSORI
30 | CITY BIBLE CHURCH
31 | CLACKAMAS RIVER WATER
32 | CLASSROOM LAW PROJECT
33 | COAST REHABILITATION SERVICES
34 | COLLEGE HOUSING NORTHWEST
35 | COLUMBIA COMMUNITY MENTAL HEALTH
36 | COMMUNITY ACTION ORGANIZATION
37 | COMMUNITY ACTION TEAM, INC.
38 | COMMUNITY CANCER CENTER
39 | COMMUNITY HEALTH CENTER, INC
40 | COMMUNITY VETERINARY CENTER
41 | CONFEDERATED TRIBES OF GRAND RONDE
42 | CONSERVATION BIOLOGY INSTITUTE
43 | CONTEMPORARY CRAFTS MUSEUM AND GALLERY
44 | CORVALLIS MOUNTAIN RESCUE UNIT
45 | COVENANT CHRISTIAN HOOFT RIVER
46 | COVENANT RETIREMENT COMMUNITIES
47 | DECISION SCIENCE RESEARCH INSTITUTE, INC.
48 | DELIGHT VALLEY CHURCH OF CHRIST
49 | DOGS FOR THE DEAF, INC.
50 | DOUGLAS ELECTRIC COOPERATIVE, INC.
51 | EAST HILL CHURCH
52 | EAST SIDE FOUR SQUARE CHURCH
53 | EAST WEST MINISTRIES INTERNATIONAL
54 | EDUCATIONAL POLICY IMPROVEMENT CENTER
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56 | EMERALD PUD
57 | EMMAUS CHRISTIAN SCHOOL
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65 | FAIR SHARE RESEARCH AND EDUCATION FUND
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68 | FAMILIES FIRST OF GRANT COUNTY, INC.
69 | FANCONI ANEMIA RESEARCH FUND INC.
70 | FARMWORKER HOUSING DEPARTMENT
71 | FIRST CHURCH OF THE NAZARENE
72 | FIRST UNITARIAN CHURCH
73 | FORD FAMILY FOUNDATION
74 | FOUNDATIONS FOR A BETTER OREGON
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76 | GATEWAY TO COLLEGE NATIONAL NETWORK
77 | GOAL ONE COALITION
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80 | GOODWILL INDUSTRIES OF LANE AND SOUTH COAST COUNTIES
81 | GRANT PARK CHURCH
82 | GRANTS PASS MANAGEMENT SERVICES, DBA
83 | GREATER HILLSBORO AREA CHAMBER OF COMMERCE
84 | HALFWAY HOUSE SERVICES, INC.
85 | HEARING AND SPEECH INSTITUTE INC
86 | HELP NOW! ADVOCACY CENTER
87 | HIGHLAND HAVEN
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